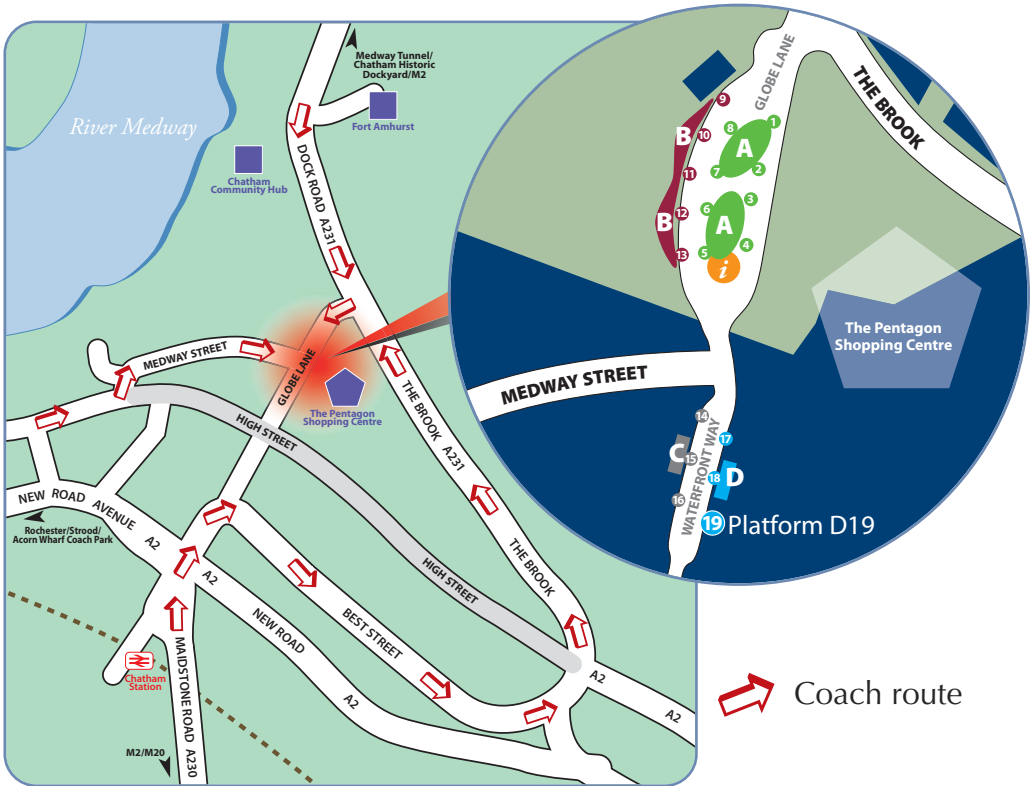


# Chatham Town Centre

## Coach drop-off/pick-up arrangements



Coaches visiting Chatham Town Centre and the theatres are now required to pre-book their visit at least **48-hours in advance** if they wish to enter Chatham Waterfront bus station.

The coach drop-off and collection point is only permitted at **Bus Stop D19 Waterfront Way** (see map above). The post code for Sat-Navs for the bus station is **ME4 4SL**. Coach drivers have a 15-minute waiting time in this area and must go to Acorn Wharf Coach Park in Rochester to park. CCTV cameras are in operation in this area 24/7 and drivers not adhering to these arrangements and restrictions are at risk of being issued with a penalty charge notice for non-compliance.



[www.medway.gov.uk](http://www.medway.gov.uk)



# How to book

Please email the bus station manager and parking services at least 48 hours in advance providing the following information:

- **Date of visit**
- **Estimated arrival time**
- **Preferred pick-up time**
- **Coach company name and contact details (inc. phone, email and address)**
- **Vehicle registration number (if known)**
- **Reason for visit**

Send your email to [cwbs@medway.gov.uk](mailto:cwbs@medway.gov.uk) and [parking@medway.gov.uk](mailto:parking@medway.gov.uk)

If details are not provided by the relevant timescale there is a risk that a penalty charge notice will be issued. No parking at the bus station is permitted at any time and coaches must only park at Acorn Wharf Coach Park in Rochester (free of charge).

This area will be supervised at all times by the bus station staff and coaches that have not pre-booked may be turned away as priority will be given to those that have registered.



*Waterfront Way in Chatham Waterfront Bus Station where coaches can pull up on Stand D19.*

**Chatham Waterfront Bus Station  
c/o Integrated Transport Team  
Gun Wharf, Dock Road, Chatham  
Kent ME4 4TR**

**Phone 01634 333333**

**Fax 01634 331125**