

## Group membership: terms and conditions

Please read the following terms and conditions before applying for group membership of The Villager. Receipt of a completed application form constitutes understanding and acceptance of these terms.

- All bookings are made subject to availability of the bus(es) and/or drivers.
- Bookings where a Villager driver is provided are subject to driver availability and may be cancelled at short notice if a driver becomes unavailable.
- All bookings will be quoted an estimated price. This may be more or less than the invoice total. Confirmation of the price can be given once the booking is confirmed.
- The Villager will not be held responsible for the late arrival of any journey for any reason.
- Accidents which result from driver negligence or irresponsible driving may result in your organisation being charged for resulting costs, including the £150 excess fee.
- Villager drivers are responsible for the passengers only while they are travelling in the vehicle. Hirers are responsible for their passengers at all other times and when they are away from the vehicle.
- Villager drivers are responsible for the safe passage of disabled passengers who travel in their wheelchair. Drivers are responsible for the safe loading and securing of wheelchairs.
- Customers are expected to return the vehicle in the condition in which it was collected. Failure to do so may incur a cleaning charge.
- Journeys cancelled at short notice may result in the £20 deposit being retained.
- All journeys will be invoiced on the last working day of the month in which the journey was undertaken.
- Please note that the safe operation of our vehicles relies on passengers behaving in a safe and responsible manner. The Villager does not accept responsibility for the behaviour of passengers on board our vehicles. Please be aware that threatening, dangerous or other inappropriate behaviour on our vehicles will not be tolerated and we reserve the right to cancel group memberships for this reason at our discretion without recompense.
- The Villager may alter the price structure at any time without notice.
- All quotes are made in good faith and will be as close as possible to the final figure. Prices may increase at short notice.
- All quotes are valid for 30 days only.

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from **(01634) 333333**

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# Information on how your group can hire our minibuses, including an application form

To find out more about The Villager, call **01634 890100**

*Booking office open 9.30am – 12.30am Mondays to Fridays*

Or visit our website: [www.villager.org.uk](http://www.villager.org.uk)



**THE VILLAGER**  
Community transport for rural Medway

