

Adult Social Care Strategy 2016 – 2020

Getting Better Together





Medway Council have written about their plans for Adult Social Care in Medway.

This is our easy-read summary.

Our vision for social care in Medway:

We will support the people of Medway to live full, active lives; to live independently for as long as possible, and to play a full part in their local communities.

Our values



Best Value: we will make the best use of our money and resources to get the best value for the people of Medway.



Quality: we will make sure that people receive high quality support, that meets their needs in a way that is timely and safe.

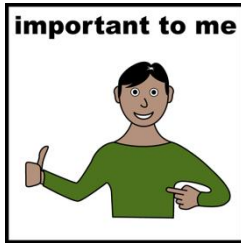


Nothing about me, without me: everything we do will be planned with people who use services, and their carers. This is called co-production.



Personal services: we will treat people as individuals and help them get the best outcomes for them.

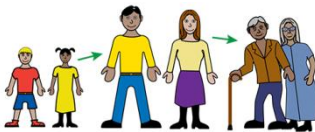
We know that:



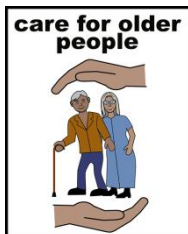
Adult Social Care is important. It helps lots of different people live life the way they want to.



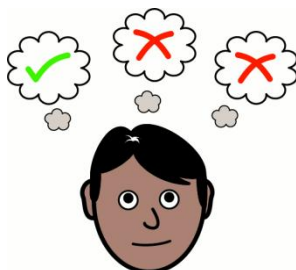
There are about 275,000 people living in Medway



People in Medway do not always live as long as people living elsewhere in England



People are living longer lives, but often need social care and support as they age



People want choice and control over their social care and their lives



There is less money to spend on social care and support

We think we need to:



Help people to stay healthy and avoid future health problems – we call this **Prevention** because we are trying to prevent, reduce or delay the need for social care and support.

Actions may include:

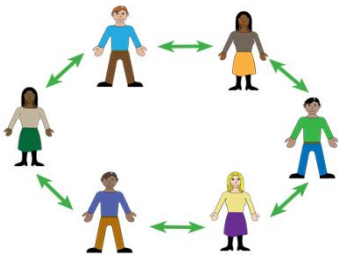
- Making sure people get the right information and advice at the right time for them
- Reviewing the support we offer to Carers
- Helping people recover more quickly after a period of illness or injury (reablement)



Provide social care and support that is personal, so that everyone we work with feels important. We also want people to have control of the money for their care and support, if they wish, through a direct payment. We call this **Personalisation**.

Actions may include:

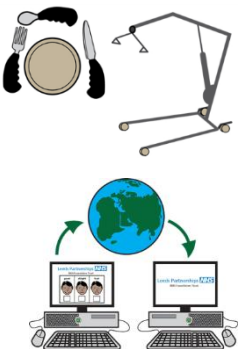
- Helping support people to manage their own budget for their care and support (direct payment)
- Helping people to recover quickly after illness or injury (reablement) and reduce their need for long-term care and support



Work with service users, carers and the whole community to make sure social care and support services are planned with the people who use them. We call this **Participation and Partnerships**.

Actions may include:

- Making it easier for people to get involved with Medway Council and help plan services
- Helping more disabled people and those with mental health needs into employment
- Invest money in small local services that make a difference in their community (social enterprise)



Use modern technology (like aids, alarms and IT systems) when providing care and support, and find new and better ways of doing things. We call this **Innovation**.

Actions may include:

- Write a plan (strategy) to use more technology in our care and support services
- Giving staff the technology to do their job while working away from the office



Work together with health services, and other service providers to make sure we get the best value for money, but also to give people the best experience. We call this working together, or **Integration**.

Actions may include:

- Reduce the number of people staying in hospital because they do not have the right support at home
- Work with housing to help people choose the right housing for them, at the right time
- Work together with the NHS to plan and provide long-term care and support



Make sure adults in Medway feel safe, independent and have the right social care and support, at the right time for them. We call this **Safeguarding**.

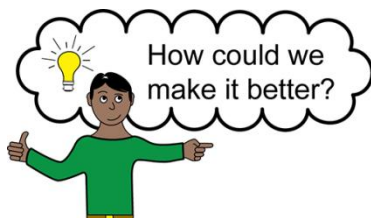
Actions may include:

- Making sure that all services in Medway can identify and help people who are at risk of abuse
- Putting the service user at the centre of everything we do
- Putting rules in place for dealing with safeguarding issues in Medway

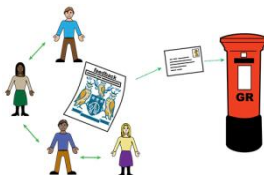
Get involved:

Tell us what you think about our strategy! Are we planning to do the right things? Could we do some things differently?

Help make things better for the people of Medway and tell us what you think.



What would make things better?

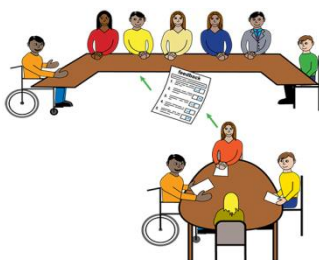


We want to hear your ideas.

Email us: joanna.barrie@medway.gov.uk

**Write to us: Joanna Barrie
3rd Floor, Gun Wharf
Chatham
Kent, ME4 4TR**

Or complete our [survey](#) here.



Do you want to get involved in helping to improve services in Medway?

**Contact us by email
joanna.barrie@medway.gov.uk**