

RENT PAYMENT CALENDAR 2017 - 2018

Week Number	Week Due	Payment Made	£
1	April	3	
2		10	
3		17	
4		24	
5	May	1	
6		8	
7		15	
8		22	
9		29	
10	June	5	
11		12	
12		19	
13		26	
14	July	3	
15		10	
16		17	
17		24	
18		31	

Week Number	Week Due	Payment Made	£
19	August	7	
20		14	
21		21	
22		28	
23		September	4
24	11		
25	18		
26	25		
27	October		2
28		9	
29		16	
30		23	
31		30	
32	November	6	
33		13	
34		20	
35		27	

Week Number	Week Due	Payment Made	£
36	December	4	
37		11	
38		18	
39		25	
40		January	1
41	8		
42	15		
43	22		
44	29		
45	February	5	
46		12	
47		19	
48		26	
49		March	5
50	12		
51	19		
52	26		

1st monthly Direct Debit payment dates
 April 3rd, May 2nd, June 1st, July 3rd, August 1st, Sept 1st, October 2nd,
 November 1st, December 1st, 2018 January 2nd, February 1st, March 1st

15th monthly Direct Debit payment dates
 April 18th, May 15th, June 15th, July 17th, August 15th, September 15th,
 Oct 16th, Nov 15th, Dec 15th, 2018 January 15th, February 15th, March 15th

25th monthly Direct Debit payment dates
 April 25th, May 25th, June 26th, July 25th, August 25th, September 26th
 Oct 25th, Nov 27th, Dec 27th, 2018 January 25th, February 26th, March 26th

Friday fortnightly Direct Debit payment dates
 April 7th, 21st, May 5th, 19th, June 2nd, 16th 30th, July 14th, 28th, August 11th,25th
 September 8th, 22nd, October 6th, 20th, November 3rd, 17th,
 December 1st, 15th, 29th January 12th, 26th, February 9th 23rd, March 9th 23rd

RENT FREE WEEKS
 Please note that Medway Council no longer has rent free weeks.
 The annual rent has been divided by 52 weeks for WEEKLY payers
 For MONTHLY payers you should divided the annual rent by 12 months
ALL rent must be paid in advance
 At least one weeks rent must be showing on account at all times.

MEDWAY COUNCIL RENT PAYMENT METHODS



DIRECT DEBIT

Payments can be made by **Direct Debit** through your Bank or Building Society on 1st, 15th, 25th monthly or on Friday weekly or fortnightly. Please contact the Housing Officer duty line on (01634) 333344 for more details



ALLPAY

Payment using your **rent swipe card** may be made at any Post Office or commercial outlet displaying the PayPoint sign.

If paid by 5pm the payment will be received by the Council the following working day.



Pay your rent by **TEXT message** from your mobile phone

First register your details at www.allpayments.text

Then each time you wish to pay rent

Text PAY RENT £???.?? LAST 4 DIGITS OF CREDIT/DEBIT CARD TO 81025



Telephone Allpay on 0844 557 8321 (IVR Service) giving allpay card number and credit / debit card details.

Allpay App To pay rent using the new Allpay App go to www.allpay.net/brandcentral



ONLINE PAYMENTS

Log on to www.medway.gov.uk to make online payments direct to Medway Council



TELEPHONE

Payments by **telephone** with a credit or debit card can be made during office hours by calling the Housing Officer duty line on (01634) 333344.

Or Customer First (01634) 333333 Monday to Friday 8am - 8pm or Saturday 8am - 1pm



BY POST

Cheques / Postal Orders made payable to Medway Council by sending the cheque to Gun Wharf, Dock Road, Chatham ME4 4TR. Please write your name, address and tenancy reference number on the reverse of the cheque.



CASH PAYMENTS

Cash and cheques can be deposited at Kingsley House, Gillingham using the automated till. Please ensure your name, address and tenancy reference are written clearly on the envelope.



STANDING ORDER

Please contact the Housing Officer duty line on (01634) 333344 for information regarding setting up a Standing Order.



GENERAL INFORMATION

If you have a query on your rent account you can contact the Housing Officer duty line on (01634) 333344

HOUSING BENEFIT

People on low income may, in certain circumstances, qualify for housing benefit. For further details or an application form please contact Housing Benefits Team on (01634) 332222 alternatively log on to www.medway.gov.uk and select Housing