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| **TITLE***Name / description of the issue being assessed* | Rechargeable Repairs Policy |
| **DATE** *Date the DIA is completed* | July 2020 |
| **LEAD OFFICER***Name, title and dept of person responsible for carrying out the DIA*. | Aisling Sims – Policy and Partnerships Manager |
| 1. **Summary description of the proposed change**
* *What is the change to policy / service / new project that is being proposed?*
* *How does it compare with the current situation?*
 |
| The Rechargeable Repairs Policy was due to be reviewed and has been updated to ensure that it reflects the current void process. There have been no significant policy changes.  |
| 1. **Summary of evidence used to support this assessment**
* *Eg: Feedback from consultation, performance information, service user records etc.*
* *Eg: Comparison of service user profile with Medway Community Profile*
 |
| The following table details the rechargeable repairs and the cost over the past two financial years.

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| --- | --- | --- |
| Type | 2018-19 | 2019-20 |
| Current tenants – number of rechargeable repairs | 133 | 77 |
| Current tenants – cost of rechargeable repairs | £11,476.05 | £6,620.04 |
| Former tenants – number of rechargeable repairs | 156 | 147 |
| Former tenants – cost of rechargeable repairs | £42,895.14 | £60,062.41 |

 |
| What is the likely impact of the proposed change?*Is it likely to :** *Adversely impact on one or more of the protected characteristic groups?*
* *Advance equality of opportunity for one or more of the protected characteristic groups?*
* *Foster good relations between people who share a protected characteristic and those who don’t?* ***(insert ✓ in one or more boxes)***
 |
| **Protected characteristic groups** | **Adverse impact** | **Advance equality** | **Foster good relations** |
| **Age**  |  |  |  |
| **Disabilty** |  |  |  |
| **Gender reassignment**  |  |  |  |
| **Marriage/civil partnership** |  |  |  |
| **Pregnancy/maternity** |  |  |  |
| **Race** |  |  |  |
| Religion/belief |  |  |  |
| **Sex** |  |  |  |
| **Sexual orientation** |  |  |  |
| **Other (eg low income groups)** |  |  |  |
| 1. **Summary of the likely impacts**
* *Who will be affected?*
* *How will they be affected?*
 |
| It is policy the tenants are recharged for repairs resulting of their own action, but this is a condition of their tenancy agreement and tenants would be aware of this on sign up. Tenants are also made aware of any recharges that will be made to them. Housing Services will deem damage caused to the property by theTenant, a member of their household or a visitor to the property as a Rechargeable repair. It has not been identified that this policy will have a negative impact on any protected characteristic. The policy will be applied generically to all of our tenants. Each case will be treated on an individual basis. Discretion may be exercised, depending on the circumstances. In considering when discretion should be exercised and a recharge waived in part or in full, account should be taken of age, health and disability of the tenant of the property. |
| 1. **What actions can be taken to mitigate likely adverse impacts, improve equality of opportunity or foster good relations?**
* *Are there alternative providers?*
* *What alternative ways can the Council provide the service?*
* *Can demand for services be managed differently?*
 |
| Tenants will have the choice of completing or arranging for the repair to be completed themselves in which case the work must be completed to a high standard and approved by a Housing Services Building Inspector.In the case of emergency repairs that are rechargeable, due to the limited timescales involved, Medway Council’s Housing Services will complete the repair and the tenant will be invoiced for the cost of the repair after completion. |
| Action plan* *Actions to mitigate adverse impact, improve equality of opportunity or foster good relations and/or obtain new evidence*
 |
| **Action** | **Lead** | **Deadline or review date** |
|  Monitor rechargeable repairs ordered | Contracts Manager | Ongoing |
| Monitor payment of rechargeable repairs | Income Manager | Ongoing |
|  |  |  |
| Recommendation*The recommendation by the lead officer should be stated below. This may be:** *to proceed with the change, implementing the Action Plan if appropriate*
* *consider alternatives*
* *gather further evidence*

*If the recommendation is to proceed with the change and there are no actions that can be taken to mitigate likely adverse impact, it is important to state why.* |
| To continue to implement the Rechargeable Repairs Policy. |
| Authorisation *The authorising officer is consenting that:** *the recommendation can be implemented*
* *sufficient evidence has been obtained and appropriate mitigation is planned*
* *the Action Plan will be incorporated into the relevant Service Plan and monitored*
 |
| **Service Manager** | Mark Breathwick |
| **Date**  | **July 2020** |