

Sharing your information

Your information will only be disclosed to those who have a genuine need to know and who agree to keep your information confidential. For your direct care we often share information with:

- NHS hospitals and clinics
- GPs
- Social care

Following the principles within the General Data Protection Regulation (GDPR), MCH processes your data for purposes of:

- provision of health or social care or treatment
- medical diagnosis
- preventative or occupational medicine
- management of health or social care systems and services, carried out by, or under the supervision of health professional or another person, who in the circumstances owes a duty of confidentiality under an enactment or rule of law

Who to contact

Community Child Health Service

t: 0300 1233444 (option 2)

Snapdragons Centre, Cliffe Road,
Strood, Rochester, Kent ME2 3FF

medch.childrenscommunity@nhs.net

Our privacy notice is available at medwaycommunityhealthcare.nhs.uk/privacy/

If you would like to view or request a copy of your patient record, please email medch.dataprotection@nhs.net or call 01634 334640. In most instances this service is free and we aim to provide the requested information within 1 calendar month. More information can be found by visiting:

medwaycommunityhealthcare.nhs.uk/contact-us/information-about-me/

Medway Community Healthcare provides a wide range of high quality community health services for Medway residents; from community nurses and health visitors to speech and language therapists and out of hours urgent care.

Customer care

Please send any comments about Medway Community Healthcare services to: -

Customer care coordinator
Medway Community Healthcare
MCH House, Bailey Drive, Gillingham,
Kent, ME8 0PZ
t: 01634 334650
medwaycustomer care@nhs.net

All contact will be treated confidentially
This information can be made available in other formats and languages. Please email medch.communications@nhs.net

Ref: MCH 618

Medway Community Healthcare CIC providing services on behalf of the NHS
Registered office: MCH House, Bailey Drive, Gillingham, Kent ME8 0PZ
Tel: 01634 337593
Registered in England and Wales, Company number: 07275637



Promoting positive behaviour sessions

Parent information leaflet



What are these sessions about?

The purpose of the promoting positive behaviour sessions is to increase your knowledge and understanding of some pro-active ways of helping children to build the social skills they need in order to communicate their needs and self-regulate. The aim of these sessions is to empower you as a parent with a larger toolkit of ways to interact positively with your children and to increase the occurrence of positive behaviours.

Research shows that when children regularly engage in purposeful, playful interactions with their parents/carers they display less challenging behaviours.

Promoting positive behaviour sessions will consist of four sessions covering:

- Session 1 - Parental Attention & Play
- Session 2 - Social, Emotion & Persistence Coaching
- Session 3 - Effective Praise & Encouragement
- Session 4 - Communicating Positively with Oneself & Others

What will happen at these sessions?

At each 2 hour session a topic is explored through group discussions, watching video examples of parents with their children and practices. You will receive hand outs related to each topic at the end of each of the sessions.

It is important for you to attend all of the sessions as part of the behaviour support on offer at MCH.

What will happen sessions after I complete the sessions?

After attending the sessions we will evaluate your child's progress with you and decide whether you require on-going behaviour support through MCH or any other service.

What will happen if I do not complete/attend the sessions?

If you do not attend the sessions after agreeing to this as part of your child's treatment plan, your child will be discharged from the behaviour support pathway and would require a new referral to access this support.

When & Where do I have to go for the sessions?

You will receive an invite letter through the post that will have details for the time and venue of the sessions.

