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| **Action** | **Output/Outcomes** |
| Estate champions requested details publication of Estate  Inspections. | Estate inspections are published on <https://www.medway.gov.uk/info/200152/council_housing/564/estate_services/2> |
| Queries raised regarding  Development works. | Information regarding development works will be published on the website and in the Tenants newsletter. |
| Update from Mears  Mears Performance monitoring | * Lisa Cooksley -White has joined as the new Customer Success Manager. * Repair times are now reducing. Key areas are monitored weekly and the overall contract in monitored monthly. * Mears confirmed to Estate Champions that enclosed fire doors are to a fire rated standard. Update to be provided regarding the programme at Cambourne Manor. |
| Estate Issues raised | * Issue with vegetation at Cross Street Garages, concern that this could cause flooding issues. * Concern over camber by the gates of Esmonde House and Flaxmans Court * Bouncy Castles are being erected in Communal areas – it was confirmed that permission should be sought from Housing Services. |
| Gas Safety Week and Scrutiny week | A range of posts regarding Scrutiny week will be promoted via Facebook. Last month, we re-joined the TPAS family which gives tenants access to a whole host of information, resources, training and news from across the sector.  Tenants can sign up using this link:  [https://www.tpas.org.uk/member-search?type=&region=&stockBand=&search=medway](http://track.smtp2go.net/click/1X1Qhh9EFNk4JO.5nrb5N0U1ejFC/JH0APOL6/3s/www.tpas.org.uk/member-search?type&region&stockBand&search=medway)   |

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| Staffing updates | * Sarah Thompson will be joining the Tenancy Team on 27th September |
| **AOB**  **Holding Public events on Council land** | The Council website provides information around planning events and a form to complete should you wish to hold an event on public land. Please see here: <https://www.medway.gov.uk/info/200332/organising_an_event/233/organise_an_event/3> |