

**Medway Council**

**Parking Services**

**ANNUAL REPORT**

**2017-2018**

**MEDWAY COUNCIL**

**GUN WHARF, DOCK ROAD, CHATHAM, ME4 4TR**

**Contents**

[**Foreword** 2](#_Toc533062821)

[**Local Context** 3](#_Toc533062822)

[**Policy Overview** 4](#_Toc533062823)

[**Developing our Service** 5](#_Toc533062824)

[**Park Mark Award** 6](#_Toc533062825)

[**Cashless Parking** 7](#_Toc533062826)

[**Parking Enforcement** 8](#_Toc533062827)

[**Contravention Charges** 9](#_Toc533062828)

[**Controlled Parking Zone (CPZ)** 10](#_Toc533062829)

[**Bus Lane Enforcement** 11](#_Toc533062830)

[**Disabled Parking & Parking Design** 12](#_Toc533062831)

[**Parking & Recovery Statistics** 13](#_Toc533062832)

[**Financial Performance** 15](#_Toc533062833)

[**Key Contacts and Further Information** 17](#_Toc533062834)

[**Appendix 1 – Medway Car Parks** 18](#_Toc533062835)

[**Appendix 2 – Free Car Parks** 20](#_Toc533062836)

[**Appendix 3 – Disabled Car Parks** 20](#_Toc533062837)

# **Foreword**

*This is the first annual parking report for Medway Council and I am delighted to announce Medway Council has had a busy and successful year in the maintenance and service we provide.*

*Parking Services have worked hard to ensure the roads are kept safe and reduce congestion to ensure the road networks are moving. We have ensured this is done to the best possible standards whilst listening to the public’s requirements and areas for development. This has included the general trend towards cashless parking and having invested in a new and more efficient back office service provider in RingGo. This has now been rolled out successfully and is accessible across all our on and off street parking. The new service has proved to be user friendly, giving our customers a quick and easy payment method, which is exemplified in the month on month growth in new users.*

*Enforcement levels have increased with the changes in the enforcement model and this has benefited locals from the best use of on and off street parking in making this both an efficient and fair use of allocated parking spaces.*

*We have continued to listen to our customers and have plans of virtual permit applications giving our customers the opportunity to apply for permits and make payments online in the coming year. This would alleviate some of the calls and pressures in our small back office team.*

*I would like to conclude with a thank you for the hard work and continued efforts of the Parking Services and Enforcements teams in providing Medway towns an accessible and safe place for residents and businesses.*

*Councillor Phil Filmer*



# **Local Context**

Medway Council covers 192 square miles and covers the following towns, Chatham, Gillingham, Rainham, Rochester and Strood.

With major international Universities, the University of Kent and the University of Greenwich both recently having investments in student housing on the Medway campuses has now attracted even more students from around the world. Rochester the birthplace of Charles Dickens, boasts many fine 17th century buildings and two of the most spectacular examples of medieval architecture in Rochester Castle and Rochester Cathedral, which is the second oldest Cathedral in England.

Keeping traffic moving is pivotal to Medway’s success, with the aim to ensure that Medway is accessible to all, with places to safely stop without obstructing other road users. Effective traffic management is reliant on the placing of various restrictions including those on speed and parking. Limited waiting, pay and display, resident parking and no waiting restrictions are used to manage parking within the Medway towns.

One of Medway Council’s key priorities is to ensure everybody benefits from our regeneration plans, to ensure this is the case we have been reviewing customer feedback to improve our service and develop our approach. Parking Enforcement strategy is about creating a safer environment which has an impact on the reduction of accidents.

2017-18 Medway Council managed and operated:

* 51 Chargeable Car Parks providing 5656 chargeable, disabled and motorcycle bays
* 9 Free Car Parks providing 383 parking bays
* 3 disabled car parks, providing 33 parking bays



# **Policy Overview**

Medway Council deliver our service in line with the objectives of the Traffic Management Act 2004. The implementation of the Traffic Management Act 2004 (Part 6) on 31 March 2008, gave local authorities an opportunity to review their parking enforcement operations.

The main priority of the Department for Transport guidance was to ensure that parking restriction enforcement is transparent, consistent and fair. Medway Council has worked hard to ensure that its enforcement meets the criteria and that it is proportionate to the circumstances.

To ensure the above Medway Council prioritises its on-street enforcement around four key areas:

* Road safety
* Reducing congestion
* Ensuring the road network is moving
* Managing kerbside parking provisions

The Parking Enforcement Policy guides the Council’s parking strategy of enforcement and provides a clear framework for effective parking management throughout the authority whilst clearly prioritising the needs of the community and environment.

Medway’s policy improves parking conditions by:

* Delivering a high-quality parking service to all road users in a fair and consistent manner
* Ensuring there is clarity of the enforcement requirements and policy for all Parking Service Officers and Civil Enforcement Officers (CEOs)
* Having a single point in which enforcement policy is documented and can be easily updated when change occurs
* Supporting effective parking management
* Seeking to improve sustainable access
* Meeting environmental objectives
* Co-ordinating and being compatible with neighbouring authorities
* Ensuring that the needs of personal users, disabled people, motorcycles, buses, taxis, coaches and local business are considered

# **Developing our Service**

**Body Worn Cams**

Medway’s enforcement team now adhere to the new enforcement model, which has seen CEO’s operating hours change from 7am–10pm to 7am-1am.

CEO’s face frequent verbal and sometimes physical abuse whilst performing their duties and can find themselves the target of malicious complaints. These tend to be when appealing a penalty charge notice and allegations are made to strengthen the case.



Following assessments with the CEO’s, B-CAM was awarded the contract for Body Worn Video (BWV) that enables capturing secure video and audio data.

The BWV have been used to minimise conflict to ensure the safety of our CEO’s and to maintain a high standard of professionalism from our staff. This can be achieved by preventing matters escalating to physical violence or assisting in criminal proceedings with the use of captured evidence.

CEO feedback has confirmed the use of BWV has been an effective deterrent in moderating aggressive behavior and has also added weight to the evidence that the officers gather.

**Double Yellow Lines**



Double yellow line enforcement and tacking HGV Lorries parking on residential street overnight has been a development area. Double yellow lines mean no waiting at any time, unless there are signs that specifically indicate seasonal restrictions. They were first introduced in the UK by section 51 of the Road Traffic Act 1960 (repealed in 1972 and replaced by later legislation).

CEO deployment in these areas during late shifts has seen PCN issuance for HGV between 10pm and 1am for 2017-18 at 634, which has reduced complaints of obstruction from other road users.

# **Park Mark Award**

The Pass Mark scheme measures parking facilities against strict criteria and aims to reduce crime in car parks. It is operated by the British Parking Association (BPA) who work with the Association of Chief Police Officers. A representative from the BPA and the police inspect these car parks every two years and then decide if the car park can retain the Park Mark award. Further information regarding the Park Mark Award can be found at: http://www.britishparking.co.uk/Park-Mark---The-Safer-Parking-Scheme

43 of Medway’s 51 car parks were awarded the nationally recognised standard for the quality of the parking facility with the Pass Mark Award in June 2016! The Council endeavours to exceed the current level of car parks with the accreditation year on year, by ensuring our equipment is maintained and up to date with developing technology.

| Acorn Wharf  | Old Road |
| --- | --- |
| Almon Place  | Parkwood shops |
| Balmoral gardens  | Queen Street |
| Blue Boar Lane pdf | Railside |
| Boley Hill  | Rhode Street |
| Britton Farm car park  | Riverside (Chatham) |
| Cathedral Car Park  | Rochester High Street 1 |
| Commercial Road  | Rochester High Street 2 |
| Corportaion Street  | Sir John Hawkins Lower |
| Cricketers Car Park  | Sir John Hawkins Upper |
| Croneens  | Slicketts Hill  |
| Easons Yard pdf | Solomons Road |
| Fullagers Yard  | Station Road Car Park |
| Gas House Road  | Temple Street |
| Globe Lane  | The Common |
| Grove Road  | The Paddock |
| James Street  | Town Hall  |
| Jeffrey Street Car Park  | Twydall Green Shops |
| King Street  | Union Street |
| Kings head  | Upper Mount |
| Little woods  | Whiffens Ave |
| Longley Road  |  |



**Cashless Parking**

Cashless parking was initially trialled in 2013 on two car parks in Rochester – Blue Boar Lane and Corporation Street. This has reduced the need to find the correct change for a pay and display machine. Users can also benefit from text alert to notify them when the parking time will run out and give the option to extend their stay, within a long stay car park or on street long stay bays.



On street pay and display equipment is expensive to buy, run and maintain and as part of our ongoing review of our customers opting to pay by phone, we are reviewing the number of machines required on and off-street. Medway Council awarded the new cashless parking system contract to RingGo, which was fully integrated in April 2017. This was a successful migration which allows customers to benefit from easy to use cashless parking across all car parks within the Medway towns on their iPhone or Android devices.

RingGo are working on improving their service making it faster and easier for motorists which they aim to have implemented within the next financial year 2018/19:

* Quick and easy login – using touch or Face ID
* Quick Park – set up regular parking sessions, especially handy for commuters allowing one click for saved favourite parking locations and duration
* Redesign – update the user interface for RingGo registration

Improvements to the cashless parking system has seen a positive trend month on month for customers opting to use the RingGo app rather than using the traditional pay and display machines. There has been an increase of 20,000 new users from May 2017 to March 2018.

# **Parking Enforcement**



Parking enforcement is carried out under the Traffic Management Act 2004 with CEO’s issuing parking penalties. Patrol and enforcement is conducted both on and off-street by Medway Council’s Parking Services enforcement team. Training is provided for each officer who obtain qualifications in City and Guilds Parking Enforcement Level 2 and Conflict Management.

The aim of enforcement is to maximise motorist compliance with regulations to make our streets safer for all road users, to prevent obstruction and delays (especially for buses and emergency vehicles), to ensure that parking bays are available for their intended use and to improve the general street scene.

Clear and consistent parking enforcement strategies allow for:

* Safer environment for drivers and pedestrians as the focus on enforcement means clearer roads and pavements
* Fewer illegally parked vehicles amount to fewer accidents, better traffic flow and accessibility
* Emergency and service vehicles being able to operate more effectively along roads as the emergency corridors and public transport routes will have fewer inconsiderately parked vehicles
* The general environment to improve by providing a more environmentally efficient transport system in terms of reducing congestion

The Medway Parking Enforcement Policy (MPEP) focuses on customer needs by:

* Ensuring an efficient, robust and customer friendly parking system
* Ensuring an effective, fair and consistent enforcement operation to maximise compliance with Medway’s parking regulations
* Consulting and communicating with both internal and external stakeholders to inform parking management issues

# **Contravention Charges**

PCNs for on and off-street, bus lanes and moving traffic in Medway are set by the secretary of state, to ensure that charges are consistent.

PCNs are issued when a driver parks a vehicle in contravention of the regulations. PCNs can be categorised as higher or lower depending on the seriousness of the contravention. Higher level tickets for more serious breaches are £70 (i.e. parking in a restricted street) and lower level tickets for less serious breaches are £50 (i.e. parking with an expired permit or P&D ticket).

* There is a 50% discount if payment of a PCN is received by us within 14 days
* If the charge is unpaid after 28 days, a Notice to Owner is sent to the registered keeper of the vehicle and the full charge is payable
* If the charge is unpaid, it increases by 50% upon issue of a Charge Certificate
* If the charge is subsequently registered as a debt, a court fee of £8 is added
* If enforcement agents are instructed to recover the debt, enforcement charges are also payable

We process PCNs according to the necessary regulatory steps to recover payment of the ticket. There is also provision for drivers to appeal a parking ticket which is heard by an independent Parking Adjudicator, the decision of the adjudicator is final. Often the adjudicators will provide advice to local authorities on how matters could be dealt with in the future and all authorities are obliged to consider that advice.

Below, are reasons given that will not be considered as a means of appeal:

* I went to get change for the P&D machine and it took quite some time…
* I was delayed in an important meeting…
* I didn’t see the lines or signs…
* I got lost and couldn’t find my car…
* I’d lent my car to a friend and they won’t pay the PCN…
* There was nowhere else to park…

PCNs can be paid either online, by post or by telephone. Once payment has been made, the driver/owner/hirer has accepted liability for the PCN and is no longer able to pursue a challenge/representation against the PCN.

# **Controlled Parking Zone (CPZ)**

Residents and businesses situated within one of Medway’s Controlled Parking Zones (CPZ’s) are entitled to purchase yearly permits to enable them to park within that CPZ, there are currently 22 within Medway. An application form must be completed for each permit and supporting documentation is required to prove the applicant is eligible to purchase a permit:

* Ensure safe and sustainable access
* Achieve effective parking management
* Balance the needs of all road users
* Meet environmental objectives
* Focus on customer needs

The permit is not transferable and must be surrendered to Medway Council in the event of:

* The holder ceasing to be a resident as defined in the order
* The holder ceasing to be the owner of the vehicle for which the permit was issued
* The permit becomes illegible, mutilated or defaced

The permit is only valid if displayed in a conspicuous position on the front windscreen of the vehicle for which it was issued. In the case of a vehicle not fitted with a front windscreen (i.e. motorcycles) the permit must still be exhibited in a conspicuous position so that the relevant details are legible from outside the vehicle.

Motorcycles do have the option to display an additional tax disc holder which would allow for the permit to be displayed safely and securely and in the correct manner. A PCN will be issued for any vehicle found to not be displaying a valid permit or not displaying it clearly to enable verification.



A permit does not guarantee the owner the right to park in any parking space. They can only park in their prescribed parking place, which is subject to availability and a space is not guaranteed. A permit cannot be used to park on single or double yellow lines within your CPZ. Vehicles must be road worthy and display a valid road fund licence at all times. Renewal notices will be issued one month before expiry, this notice should not be relied upon.

# **Bus Lane Enforcement**

Bus lanes help to improve journey times, reliability and punctuality for the people travelling by bus. When bus lanes are misused they are less effective, it can cause delays and increase the risk of accidents hence the need for effective enforcement.

The penalty for being caught in a bus lane is a £60 PCN. CCTV cameras record vehicles using bus lanes and the penalties are issued based on this information. Enforcement officers check the recordings to determine whether a contravention of the rules has taken place.

There are four approved device cameras on the network:

* Globe Lane, Chatham (north-western)
* Globe Lane, Chatham (south-eastern)
* Waterfront Way Chatham
* Canal Road, Strood

The PCN is posted to the registered keeper of the vehicle and upon receipt of this you should:

* Pay the discounted charge within 14 days (£30)
* If the discount is not paid within the 14 days - the full charge is payable within 28 days (£60)
* Make representation to Medway Council
* After 28 days of the date of issue of the PCN a Charge Certificate will be sent to the registered keeper of the vehicle, notifying the keeper that the charge has been increased by 50% (£90). If you receive a Charge Certificate you must pay within 14 days. There is no right to appeal at this stage.
* If the Charge Certificate is not paid within 14 days after the date of issue the debt will be registered with Traffic Enforcement Centre (TEC) and a registration fee of £8 will be added to the charge (£98). An Order for Recovery will be sent to the registered keeper of the vehicle.
* If the charge has not been paid or a statutory declaration has not been made after 21 days after the Debt Registration then the TEC will grant authority for a warrant to be issued and a certified Enforcement Agent (formerly known as a bailiff) will be requested to recover the debt from you. The Enforcement Agent will charge you for this.

# **Disabled Parking & Parking Design**

Medway Council ensures all roads are safe and accessible to all and throughout the Medway towns, there are 3 disabled car parks providing 33 parking bays. Disabled parking bays are non-exclusive and can be used by anyone with a blue badge. Our Parking design team comprise of a Principle Parking Engineer and a Parking Design Engineer who look at the application for disabled bays.

To be eligible for a disabled parking bay, you must be able to prove one of the following:

* you hold a current Blue Badge registered to the property you wish to make the application for
* you own and drive the vehicle registered at the home address.  (In exceptional circumstances, the council may install a bay where the sole driver is also the primary carer and living at the same address.)
* you do not have adequate off road parking facilities, such as a garage or driveway
* the location of a potential space is not listed in the Highway Code as a place where vehicles should not be parked
* the location is on a public road and not on private land
* there are no waiting restrictions or bus stops in front of your home

Bays can't be provided in the following locations:

* on a bend or brow of a hill
* close to a junction
* within a turning head of a cul-de-sac
* where the road is too narrow
* where parking is already prohibited (such as yellow lines, zigzags, etc.)

# **Parking & Recovery Statistics**

| ****Penalties Issued**** | 2017-2018 |
| --- | --- |
| Total number of PCN issued | 81,884 |
| Number of PCN’s issued on street | 59,621 |
| Number of PCN’s issued off-street | 22,263 |
| Total Number of Tickets with Payments | 56,245 |
| Total Percentage of Tickets with Payments | 68.69% |
| Total Average Income Received per PCN | £40.43 |

| ****Bus Lane Contraventions**** |  |
| --- | --- |
| **Total Number Of PCNs Issued In The Period** | **6,147** |
| **Total Number Of Tickets With Payments** | **5,199** |
| **Percentage Of Tickets With Payments** | **84.58%** |
| **Average Income Received per PCN** | **£37.28** |

| ****CCTV Contraventions**** |  |
| --- | --- |
| Total Number Of PCNs Issued In The Period | **634** |
| Total Number Of Tickets With Payments | **585** |
| Percentage Of Tickets With Payments | **92.27%** |
| Average Income Received per PCN | **£45.62** |

| ****Off Street Contraventions**** |  |
| --- | --- |
| Total Number Of PCNs Issued In The Period | 22,263 |
| Total Number Of Tickets With Payments | 16,980 |
| Percentage Of Tickets With Payments | 76.27% |
| Average Income Received per PCN | £33.53 |

| ****On Street Contraventions**** |  |
| --- | --- |
| **Total Number Of PCNs Issued In The Period** | **52,838** |
| **Total Number Of Tickets With Payments** | **33,481** |
| **Percentage Of Tickets With Payments** | **63.37%** |
| **Average Income Received per PCN** | **£44.32** |

The below table show the status of when a penalty charge notice has been paid:

Within 14 day – at discounted rate

14-28 days before notice to owner is issued – paid at 100% pre NTO

28 days + - paid at 100% post NTO

| **Campaign Type** | **Total PCN issued** |
| --- | --- |
| Approved Device | 634 |
| Bus Lane | 6,147 |
| Off Street | 22,263 |
| On Street | 52,840 |

|  | **Volume** | **%** |
| --- | --- | --- |
| Formal representation**s** | 1,994 | 2.44 |
| Informal representation**s** | 11,722 | 14.32 |

From a total of 81,884 PCN’s issued for the year, there were 1,994 formal and 11,722 informal representations.

The re-investment into the parking equipment has seen a reduction in the cancellation rates in the following areas from the previous financial year. These are areas Medway Council have identified for areas of improvement to ensure we provides a consistent and efficient service.

|  | **2016-17** | **2017-18** |
| --- | --- | --- |
| Machine Error | 2.2% | 1.6% |
| Processing Error | 2.3% | 1.2% |
| System Error | 1.4% | 0.4% |

The total percentage of tickets with payments was at an all-time high of 68.69%, the remaining 30.31% of cancellation were attributed to no DVLA records, errors, cancellations and write offs from enforcement agents (bailiff) returns.

# **Financial Performance**

Whilst it was always noted that caution must be applied to any financial projections related to income, this cannot be a focus of parking enforcement. For the financial year 2017-2018, please see the tables below for Medway Council’s financial performance:

| Income | 2016-17 | 2017-18 |
| --- | --- | --- |
| Pay and Display | (322,977) | (380,432) |
| Permits | (741,360) | (821,700) |
| PCN | (1,323,879) | (2,125,500) |
| Other Income | (3,168) | (2,785) |
| Expenditure |  |  |
| Staff Related inc agency | 1,008,582 | 1,156,662 |
| Premises | 4,905 | 3,396 |
| Transport Related | 40,604 | 36,385 |
| Supplies & Equipment | 171,056 | 178,528 |
| Traffic Penalties Tribunal | 21,537 | 18,172 |
| TEC Northampton | 52,992 | 80,146 |
| Support Services | 380,269 | 174,965 |
| Income | (2,391,384) | (3,330,416) |
| Expenditure | 1,679,946 | 1,648,254 |
| (Surplus)/Deficit | (711,438) | (1,682,162) |

As per the Section 55 Regulations, any surplus can be applied to meeting all or any part of the cost of off-street parking accommodation. However, as in previous years, the 2017/18 off-street car parking service is also in surplus and so there has been no requirement for additional expenditure other than that budgeted and spent within the service. Therefore, the 2017/18 Section 55 Parking Account surplus has been applied to partly meet the service costs of providing public passenger transport services, as follows:-

| Highway, Road Improvement and Subsidised Bus Services | 711,438 | 1,682,162 |
| --- | --- | --- |

Trading Operations Off Street Car Park

| Turnover | (3,810,974) | (5,581,343) |
| --- | --- | --- |
| Expenditure | 2,380,178 | 2,378,721 |
| (Surplus)/Deficit | (1,430,796) | (3,202,623) |

| **Parking Income** |  | **Q1** | **Q2** | **Q3** | **Q4** |
| --- | --- | --- | --- | --- | --- |
| P&D | On Street | 86,507 | 84,855 | 70,033 | 66,513 |
|  | Off Street | 1,244,474 | 1,210,657 | 1,132,523 | 1,005,966 |
| RingGo | Parking fee | 83,486 | 156,430 | 192,460 | 236,999 |
| Visitor Vouchers |  | 48,329 | 58,260 | 62,354 | 79,472 |
| Parking Permits |  | 256,348 | 219,249 | 192,268 | 256,136 |
| **PCN Income** |  |  |  |  |  |
| **On Street** | Chatham | 78,347 | 75,016 | 94,115 | 98,058 |
|  | Gillingham | 158,440 | 158,757 | 159,797 | 160,350 |
|  | Rainham | 5,487 | 5,404 | 7,230 | 9,858 |
|  | Rochester | 38,108 | 36,146 | 39,230 | 41,284 |
|  | Strood | 51,279 | 42,969 | 41,615 | 45,523 |
| **Off Street** | Chatham | 33,907 | 37,704 | 38,121 | 37,593 |
|  | Gillingham | 27,824 | 27,516 | 24,195 | 22,981 |
|  | Rainham | 9,216 | 8,801 | 9,186 | 10,461 |
|  | Rochester | 42,262 | 48,398 | 45,373 | 40,264 |
|  | Strood | 6,388 | 5,045 | 4,492 | 4,833 |

#

# **Key Contacts and Further Information**

The process described throughout this report about challenging a PCN is set out by the Traffic Management Act 2004 or Transport Act 2000 (and accompanying regulations) and is the only way to challenge a PCN.

General enquiries concerning parking issues may be made by email or in writing, but Medway Council cannot accept challenges or representations made by telephone. Parking enquiries can be emailed to: parkingenquiries@medway.gov.uk alternatively a letter can be sent by post to Medway Council, Parking Services, Gun Wharf, Dock Road, Chatham, ME4 4TR.

To view or pay a PCN (both parking and bus lane):

[Medway Council PCN weblink](http://www.medway.gov.uk/paypcn)

Other useful contacts:

Traffic Penalty Tribunal:

* Traffic Penalty Tribunal, Springfield House, Water Lane, Wilmslow, Cheshire, SK9 5BG
* [Traffic Penalty Tribunal weblink](https://www.trafficpenaltytribunal.gov.uk/)
* Email: help@trafficpenaltytribunal.gov.uk
* Telephone: 0800 160 1999
* Car Park Season Tickets are available by telephoning 01634 332266

For a comprehensive list of all on and off street contravention codes and level:

* [Street Contravention codes weblink](https://www.patrol-uk.info/contravention-codes/)

# **Appendix 1 – Medway Car Parks**

| Car Park | Location | Chargeable Bays | Motorcycle | Disabled | Total |
| --- | --- | --- | --- | --- | --- |
| BROOK MULTI STOREY CAR PARK | Chatham | 640 |  |  |  |
| CHURCH STREET | Chatham | 18 | 0 | 0 | 18 |
| GLOBE LANE 1 | Chatham | 72 | 1 | 1 | 74 |
| GLOBE LANE 2 (Medway Street) | Chatham | 99 | 0 | 0 | 99 |
| GUN WHARF | Chatham | 209 | 0 | 9 | 218 |
| JAMES STREET | Chatham | 45 | 1 | 1 | 47 |
| MARKET HALL MSCP | Chatham | 193 | 0 | 10 | 203 |
| NELSON TERRACE | Chatham | 24 | 0 | 1 | 25 |
| OLD ROAD | Chatham | 82 | 1 | 0 | 83 |
| QUEEN STREET | Chatham | 44 | 1 | 5 | 50 |
| RHODE STREET | Chatham | 133 | 1 | 2 | 136 |
| RIVERSIDE | Chatham | 130 | 1 | 9 | 140 |
| SIR JOHN HAWKINS | Chatham | 139 | 1 | 10 | 150 |
| SLICKETTS HILL | Chatham | 50 | 0 | 0 | 50 |
| THE PADDOCK | Chatham | 51 | 1 | 0 | 52 |
| UNION PLACE (CHATHAM) | Chatham | 49 | 0 | 0 | 49 |
| UPPER MOUNT | Chatham | 104 | 1 | 0 | 105 |
| WHIFFENS AVENUE | Chatham | 162 | 1 | 0 | 163 |
| ROPE WALK | Chatham | 120 |  |  |  |
| TOWN HALL | Chatham | 49 | 0 | 4 | 53 |
| BALMORAL GARDENS | Gillingham | 126 | 0 | 8 | 134 |
| BRITTEN FARM STREET | Gillingham | 176 | 1 | 4 | 181 |
| CRONEENS | Gillingham | 69 | 1 | 0 | 70 |
| JEFFREY STREET | Gillingham | 34 | 1 | 2 | 37 |
| LITTLEWOODS | Gillingham | 39 | 0 | 0 | 39 |
| MEDWAY PARK (BLACK LION) | Gillingham | 221 | 1 | 10 | 232 |
| RAILSIDE (GILLINGHAM) | Gillingham | 77 | 0 | 0 | 77 |
| THE STRAND | Gillingham | 238 | 0 | 8 | 246 |
| BIRLING AVENUE | Rainham | 29 | 0 | 2 | 31 |
| CRICKETERS | Rainham | 92 | 1 | 4 | 97 |
| HIGH STREET (RAINHAM) | Rainham | 29 | 0 | 2 | 31 |
| LONGLEY ROAD | Rainham | 193 | 1 | 11 | 205 |
| STATION ROAD (RAINHAM) | Rainham | 284 | 0 | 0 | 284 |
| ALMON PLACE | Rochester | 22 | 0 | 2 | 24 |
| BERKELEY HOUSE | Rochester | 12 | 0 | 0 | 12 |
| BLUE BOAR LANE | Rochester | 123 | 1 | 7 | 131 |
| BOLEY HILL | Rochester | 22 | 0 | 0 | 22 |
| CATHEDRAL GARAGE | Rochester | 78 | 1 | 3 | 82 |
| CORPORATION STREET | Rochester | 99 | 2 | 8 | 109 |
| EASONS YARD | Rochester | 43 | 0 | 3 | 46 |
| GAS HOUSE ROAD | Rochester | 52 | 1 | 0 | 53 |
| GROVE ROAD | Rochester | 97 | 0 | 2 | 99 |
| HIGH STREET 1(ROCHESTER) | Rochester | 20 | 0 | 0 | 20 |
| HIGH STREET 2 (ROCHESTER) | Rochester | 22 | 0 | 1 | 23 |
| KING STREET | Rochester | 42 | 1 | 3 | 46 |
| ROCHESTER RIVERSIDE MSCP | Rochester | 302 | 1 | 18 | 321 |
| THE COMMON | Rochester | 27 | 0 | 0 | 27 |
| UNION STREET (ROCHESTER) | Rochester | 26 | 0 | 0 | 26 |
| COMMERCIAL ROAD | Strood | 79 | 1 | 6 | 85 |
| CIVIC CENTRE | Strood | 304 | 4 | 6 | 314 |
| Grove Road | Strood |  |  |  | 98 |
| TEMPLE STREET | Strood | 74 | 0 | 2 | 76 |

# **Appendix 2 – Free Car Parks**

| Car Park | Location |   |   | Bays |
| --- | --- | --- | --- | --- |
| HENRY STREET | Chatham |   |   | 58 |
| KESTRAL ROAD | Chatham/Lordswood |   |   | 40 |
| SILVERWEED ROAD | Chatham/Walderslade |   |   | 13 |
| JEZREELS | Gillingham |   |   | 16 |
| WIGMORE M2 COMMUTER | Rainham |   |   | 100 |
| CASTLE CAR PARK UPNOR | Strood |   |   | 36 |
| HOO ST WERBURGH | Strood |   |   | 34 |
| MEDWAY YACHT CLUB UPNOR | Strood |   |   | 71 |
| REED STREET CLIFFE | Strood |   |   | 15 |

# **Appendix 3 – Disabled Car Parks**

| SOLOMON'S ROAD (DISABLED) | Chatham | 19 |
| --- | --- | --- |
| FULLAGER'S YARD (DISABLED) | Rochester | 8 |
| KING'S HEAD (DISABLED) | Rochester | 6 |