

# **NATIONAL BUS STRATEGY**

# **TRANSPORT ACT 2000**

# **MEDWAY ENHANCED PARTNERSHIP FOR BUSES**

**Enhanced Partnership Plan**

**and**

**Enhanced Partnership Scheme**

**FINAL**

**1 JULY 2022**

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**Introduction**

This Enhanced Partnership Plan and Enhanced Partnership Scheme build on the objectives of the Medway Bus Service Improvement Plan.

|  |  |
| --- | --- |
| BSIP Objectives | EP Approach |
| 1. Prioritising buses in traffic | Better parking enforcement  Plan bus priority packages on a corridor-by-corridor basis (longer term interventions)  Mitigate the impact of roadworks  Deliver faster journey times and reliability improvements |
| 2. Improving the image of bus travel | Increase the quantity of buses meeting higher emission standards |
| 3. Improving the passenger experience | Increase the quantity of buses with on-board next stop audio-visual announcements  Improve roadside waiting facilities  Target investment in real time information screens at the busiest stops |
| 4. Improve facilities for drivers | Increase the availability of toilets at key locations |
| 5. Offer simpler, cheaper fares | Develop an all-operator ticket for the Medway area  Offer tap-in tap-out capability on all bus services  Develop appropriate products for the youth market  Co-operate with DfT plans for intermodal ticketing |
| 6. Increase service levels | Increase evening frequencies on key routes  Increase Sunday services on key routes  Increase daytime frequencies on key routes  Add earlier journeys to major employment sites, in conjunction with needs identified by Dept of Work & Pensions |
| 7. Improve information | Maintain roadside timetable information  Work with Kent CC on joint initiatives on digital information |

**Competition Test**

Medway Council has undertaken an assessment of the impacts of the EP Plan and Scheme 10 January 2022 on competition and believes it will not or is unlikely to have a significantly adverse effect on competition, for the purposes of Part 1 of Schedule 10 of the Transport Act 2000, because:

1. it is with a view to achieving one or more of the following purposes:

* securing improvements in the quality of vehicles or facilities used for or in connection with the provision of local services;
* securing other improvements in local services of benefit to users of local services; and
* reducing or limiting traffic congestion, noise or air pollution.

(b) its effect on competition is or is likely to be proportionate to the achievement of that purpose or any of those purposes.

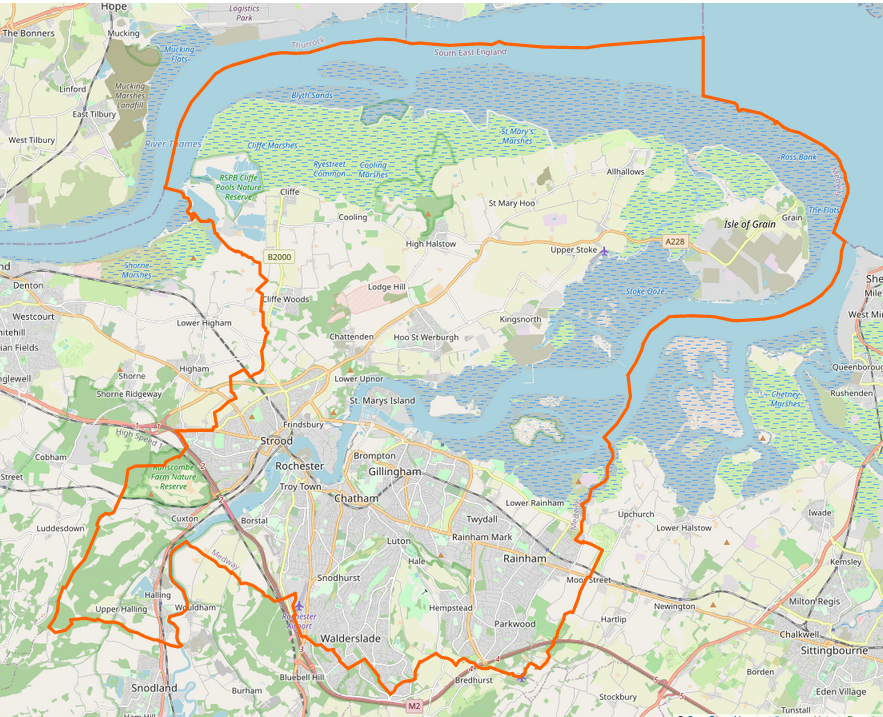
*The Competition and Markets Authority has also been consulted on the proposals as required by section 138F of the Transport Act 2000.*

**PART 1 – Enhanced Partnership Plan**

**The Medway Enhanced Partnership Plan for Buses is made in accordance with Section 138g(1) of the Transport Act 2000 by Medway Council:**

This plan covers the whole of the Medway Council area, shown below.

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**Factors affecting the local bus market**

The Covid pandemic has significantly reduced local bus patronage. The parties will attempt to return passenger numbers to pre-Covid levels and then grow beyond this.

The impact of congestion will need to be tackled to make bus services more attractive, along with frequent, reliable services on key routes, an extended operating day, and a simpler fare offer.

**Passenger issues and priorities for change**

Public concerns obtained from consultation within the LTP included:

* Efficient, reasonably priced, well-linked and timely public bus service from early morning to late evening
* Improvements in bus driver behaviour to passengers
* Ensuring that buses run on time
* No through service, it’s a slow process having to change buses at Chatham
* Electronic bus display times should reflect the times of the buses arriving
* More buses at peak times
* The need for more park and ride locations
* Better access across the river

In 2021, 70 responses were received from young people at a Medway Youth Parliament City Hall event

* 34%- Lower and simpler fares
* 20%- Safer bus stops and bus station
* 14% - more buses and on time
* 13%- Linking well with trains and other services
* 12%- Better buses with screens, USB and low emissions
* 6%- Better information

The local Job Centre manager has identified difficulties with reaching some employment locations.

The National Highway and Transport Public Satisfaction Survey (NHT Survey) found that satisfaction with the bus service in Medway was at best average, and in a number of categories, substantially below national averages. The biggest gaps were on the indicators below:

|  |  |  |  |
| --- | --- | --- | --- |
| Indicator No. | Satisfaction with: | Satisfaction Medway | Satisfaction nationally |
| **PTIB07** | Bus fares | 40% | 50% |
| **PTIB04** | Whether buses arrive on time | 49% | 56% |
| **PTIB05** | How easy buses are to get on/off | 59% | 63% |
| **PTIB08** | Quality and cleanliness of buses | 69% | 73% |

These are key elements which would need to be tackled to attract more users to the bus service.

In general, these concerns are in line with the national “wants” identified by Transport Focus:

* Buses running more often
* Buses going to more places
* More buses on time/faster journey times
* Better value for money
* More effort to tackle any anti-social behaviour
* Better quality of information at bus stops
* Accessible buses
* Cleaner buses

**Modal shift**

ONS statistics from the 2011 census show that Medway has lower car ownership than in Kent or the wider South East region. The actions of the Enhanced Partnership should enable this position to be maintained.

Actions taken by the council already include reducing the number of car parking spaces in central Chatham and Gillingham, allowing them to be redeveloped, principally for residential use. Increasing residential numbers in town centres, where car parking is limited, should help increase demand for public transport.

Proposals for more reliable journeys and a longer operating day will also help to attract passengers to use public transport.

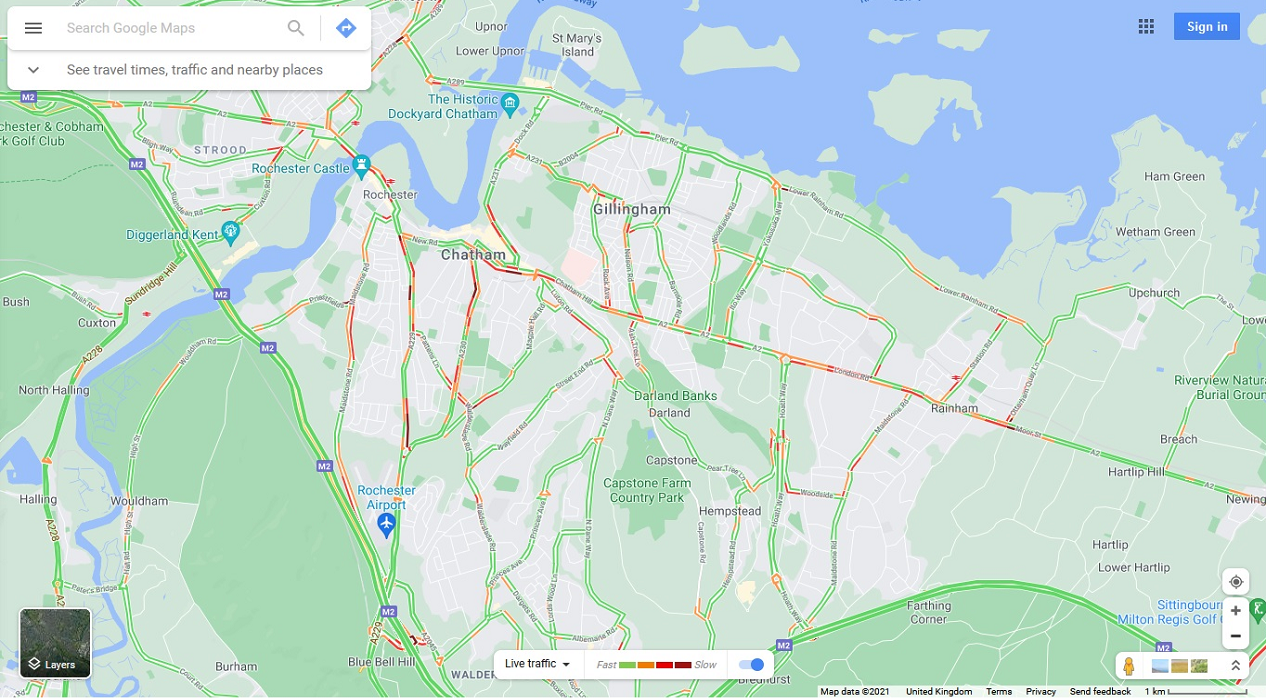
**Traffic speeds and congestion**

Morning peak hour general traffic speeds have been measured consistently on five routes for several years. These are a mixture of roads with speed limits principally of either 30mph or 50mph, as shown in the key below. None are exactly equivalent to a bus route, so a precise comparison is not possible. The increase in speeds during the Covid pandemic will be noted.

Line graph showing Average traffic speeds in the am peak.

Shows the average speed in miles per hour on 7 key roues between 2018 quarter 1 to 2020 quarter 3.

A typical pattern of congestion in the morning peak is shown below.



The impact is to make bus journeys slow and resource-hungry, or alternatively to run less frequently than in the off-peak, because of extended journey times.

The broad aims of the EP are for frequent, reliable services on key routes, an extended operating day, and a simpler fare offer. This will require an increase in bus priority measures, an increase in subsidies, and inter-operable (ideally touch-in touch-out) ticketing.

**Duration and review of EP Plan**

The EP Plan applies until further notice. It will be formally reviewed annually by the EP Management Board, though will continue to be discussed on a quarterly basis at bus operator meetings.

**Summary of current bus service provision**

While central Chatham remains the single most important destination in the Medway Towns, its dominance has declined significantly. None of the alternative locations have strong enough demand to justify the same level of comprehensive bus services, so the network remains firmly based on Chatham.

Almost all commercial services are operated by Arriva, largely following long-established routes. The more important services – mostly along main road corridors to large housing estates - run at intervals of 10 to 20 minutes during the daytime, but the night-time economy is not strong, and most services require subsidy to continue beyond early evening. Exceptions include the cross-boundary services to Maidstone and to Bluewater.

Lower frequency services fill in some of the gaps, in part relying on school movements at peak times to cover the principal operating costs. Two other operators, Chalkwell and Farleigh, provide lower frequency cross-boundary services on a semi-commercial basis.

Medway Council funds a number of all day routes to fill in some of the gaps in the commercial network, and evening and Sunday journeys on some services.

**Objectives of this EP plan**

* 1. Around two-thirds of Medway's population will be within easy access of a high-frequency core route bus service, which runs every 10 minutes during the daytime, and at no less than every 30 minutes in the quieter periods of the day.
  2. Less frequent routes will provide for local needs, offering opportunities to interchange with the core route network, while still providing through links to key destinations.
  3. Most bus stops will be protected with bus stop clearways, and all will be accessible to people with physical impairments. Shelters are at many stops, often with real time information displays, though such information is always available by app, covering all bus routes. Paper-based information remains at many stops to provide reassurance in a clearer format as possible.
  4. Passengers can travel by tapping in and tapping out a bankcard and other payment media, or a pay as you go smartcard for younger travellers. Fares will be simplified to a small number of zones, and there will be no penalty for changing en route, irrespective of operator.
  5. It will still be possible to pay with cash for the foreseeable future for individual journeys on board, both to cater for the estimated 1.2 million adults without a bank account (source: UK Finance), and to allow for the sale of multi-person tickets (e.g. family fares, as part of commitment to a child-friendly Medway) and tickets to travel beyond the local area (e.g. Discovery ticket). Foreign visitors may also benefit if their cards cannot be read in the UK.
  6. Fare caps will apply to ticketless transactions, and the government-controlled railway will participate on equal terms.
  7. As buses receive priority at traffic lights, together with the extra attention given to parking enforcement and management on the core route network and bus lanes on the busiest corridors, buses offer a consistent reliable journey time throughout the day.
  8. Audio-visual information provides passengers with confidence as to where the bus is heading and lets them know in good time as it approaches their stop.
  9. A fleet of lower-emission buses is steadily being replaced by zero-emission ones, as the technology develops so that they can cope with a long operating day, and the challenging topography of the Medway Towns.
  10. Coupled with increases in walking and cycling, local destinations will predominantly be reached without needing to use a car.

**Policy background**

The policies to achieve this specifically applying to local bus services are described in the EP Scheme. Other policies to support bus operation include:

*Car parking*

Car parking spaces in town centres are being reduced. However, the fragile nature of the retail sector means that care needs to be taken to ensure that sufficient footfall is gathered from all modes of arrival to ensure a worthwhile shopping experience.

*Planning policy*

The council's planning policies require developers to show how their proposals can be served by public transport. Funding for new or improved bus services is obtained through the Section 106 process.

*Air Quality*

The Medway Council Air Quality Strategy [www.medway.gov.uk/airquality](http://www.medway.gov.uk/airquality) recognises that “A more frequent bus service, with more modern low-or zero-emission buses, can contribute to air quality goals, by attracting passengers who would other use a car.” It includes three indicators relevant to bus services:

* Measure no. 6 - Increase proportion of Euro V, and subsequent (or equivalent) buses in fleet
* Measure no. 7 - Increase bus patronage
* Measure no. 8 - Improve bus flow and reliability

These are entirely compatible with the Bus Service Improvement Plan. It was estimated that these actions could reduce emission levels by 5%.

**Impact of EP Scheme**

The EP Scheme will move in stages towards achieving the outcomes listed above. Cross-boundary services should comply with the requirements of the area in which they operate the greater part of their mileage, though the aims of Kent County Council are understood to be very similar to those of Medway Council.

Operators will be able to comment on the working of the EP Plan and EP Scheme through the Enhanced Partnership Management Board. Passenger views will be measured through the annual National Highway and Transport Public Satisfaction Survey (NHT Survey)

**PART 2 – EP SCHEME**

**The Medway Enhanced Partnership Scheme for Buses is made in accordance with Section 138g(1) of the Transport Act 2000 by Medway Council**

**Section 1 – EP Scheme Content**

1.1 This document fulfils the statutory requirements for an EP Scheme. In accordance with statutory requirements in section 138 of the Transport Act 2000, the EP Scheme document sets out:

**Section 2** - Scope of the EP Scheme and commencement date

**Section 3** - Obligations on Medway Council

**Section 4** - Obligations on Bus Operators

**Section 5** – Governance Arrangements

1.2 The EP Scheme can only be put in place if an associated EP Plan has been made. Therefore, this document should be considered alongside the associated EP Plan.

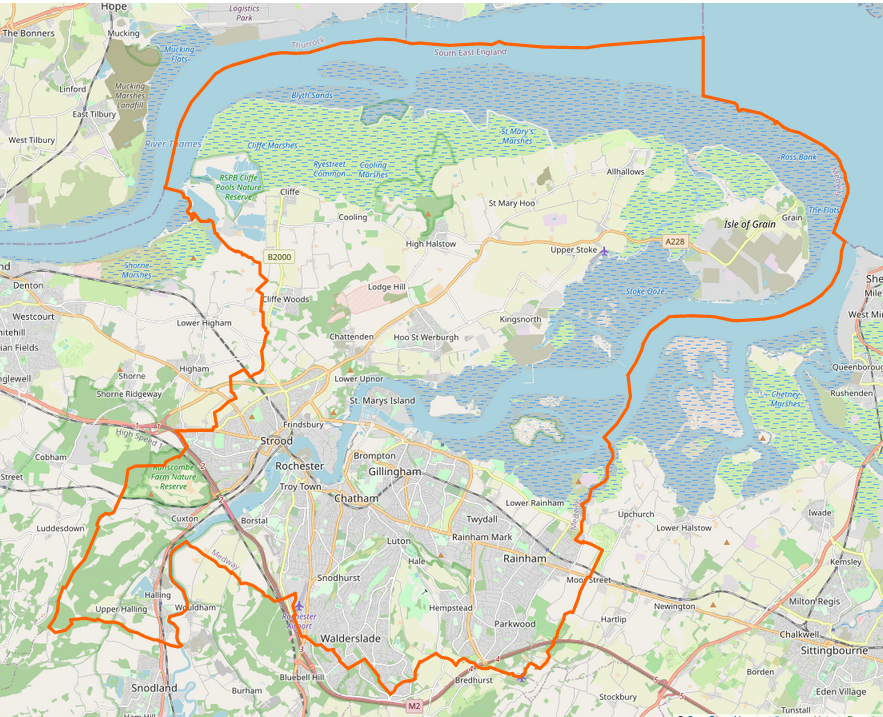
1.3 The EP Scheme has been jointly developed by Medway Council and those bus operators that provide local bus services in the EP Scheme area. It sets out obligations and requirements on both Medway Council and operators of local services in order to achieve the intended improvements, with the aim of delivering the objectives of the associated EP Plan.

**Section 2 - Scope of the EP Scheme and Commencement Date**

**Description of Geographical Coverage**

2.1 The EP Scheme will support the improvement of all local bus services operating in the Medway Council area.

**Map of EP Plan and EP Scheme Areas**

*Source: osm.org © OpenStreetMap contributors Creative Commons Attribution-ShareAlike 2.0 licence (CC BY-SA 2.0).* 

**Commencement Date**

2.2 The EP Plan and EP Scheme are made on 1 April 2022*.* The Plan will have no end date but will be reviewed every year from the commencement date.

2.3 The EP Scheme will have no specific end date but will be formally reviewed by the Enhanced Partnership Management Board on an annual basis.

**Exempted Services**

2.4 The following services are exempt from the requirements of the EP Scheme:

- Registered local bus services on which local travel is not possible within Medway.

- Services which are excluded from the English National Concessionary Travel Scheme.

- Services not eligible for Bus Service Operators Grant.

- Services provided by operators using S19 or S22 licences.

- Any other registered local bus service that the Enhanced Partnership determines (through the voting mechanism in section 5) should be excluded from all or specific requirements of the Enhanced Partnership Scheme.

**Section 3 - Obligations on Medway Council**

**Summary of obligations on Medway Council**

|  |  |
| --- | --- |
| Facilities | Measures |
| Bus station  Bus priority measures  Real time information screens  Shelters and other infrastructure  Website and other information | Parking and bus priority enforcement  Roadworks management  Bus shelter cleaning  Planning consultation  External funding bids  Funding of socially necessary services\*  Kickstart funding for service expansion\*  Subsidy for lower fare levels\*  \**subject to funding bids* |

**Facilities**

3.1 Medway Council will provide the Facilities listed in Annex A

3.2 The list of facilities may be varied using a bespoke variation, as described in section 5.

Bus Station

3.3 Medway Council will maintain a central bus station in Chatham for the use of all operators. Departure charges may be levied, to reflect the costs of running the bus station. These charges may vary by type of service and environmental standard of vehicle used.

Bus priority measures

3.4 Medway Council will maintain the bus priority measures listed in Annex A. Proposals for new facilities will be brought to the EP Management Board.

Real time passenger information screens

3.5 Medway Council will maintain existing and new screens in a fit-for-purpose state and replace screens when they stop working, subject to a review via the Enhanced Partnership Management Board that the location is still appropriate, and subject to funding availability. The initial list of locations is shown in Annex A. .

3.6 Any programme for subsequent installations will amend the list in Annex A, using the Enhanced Partnership Scheme Bespoke Variation arrangements at Section 5.

Shelters and other infrastructure

3.7 Medway Council will maintain shelters and bus stops to an agreed standard. The list of current shelter locations is shown in Annex A. Proposals for new facilities, including toilets, will be brought to the EP Management Board.

Website and other information

3.8 Medway Council will maintain a dedicated portion of its website to provide public transport information. This will include maps and timetables, or links to these where available on other sites.

3.9 Medway Council will continue to comply with the requirements of the Bus Open Data Scheme, to ensure that information is provided to enable other services, such as Traveline and nextbuses.mobi, to ensure all local bus services are available on these platforms.

**Measures**

3.10 Medway Council will undertake the Measures listed in Annex B

3.11 The list of measures may be varied using a bespoke variation, as described in section 5.

Parking and Bus Priority Enforcement

3.12 Medway Council will undertake enforcement by camera at Chatham bus station, Chatham High Street bus gate, and the Canal Road bus link. Other enforcement powers are held by the police.

3.13 Medway Council will enforce parking restrictions on bus routes as part of routine activities. The Enhanced Partnership Management Board will recommend areas where targetted enforcement would be appropriate.

Roadworks Management

3.14 Medway Council will continue to hold monthly meetings with bus operators to discuss roadworks, as well as provide weekly updates. Information is also posted on

the council's website ([www.medway.gov.uk/roadworks](http://www.medway.gov.uk/roadworks))

Bus Shelter Cleaning

3.15 Medway Council or its contractors will clean shelters in accordance with the details shown in Annex B.

Planning consultation

3.16 Medway Council will consult bus operators on relevant planning applications and planning policies. Operators may provide guidance as to the type of consultation in which they wish to participate.

External funding bids

3.17 Medway Council will seek opportunities to bid for external funding, and will assist operators in writing bids.

Funding of socially necessary services

3.18 Medway Council will seek the operation of socially necessary bus services and journeys, subject to funding levels.

Kickstart funding for service expansion

3.19 Subject to receiving funding, Medway Council aims for key routes to operate to a minimum frequency over a longer operating day, in line with the Bus Service Improvement Plan.

Lower fare levels

3.20 Subject to receiving funding, Medway Council aims to assist operators to offer lower fares, either generally or to specific groups or ticket types, in line with the Bus Service Improvement Plan.

Roadside Information

3.21 Medway Council will assist operators to display roadside information, and may make charges where this involves commercial services.

**Section 4 - Obligations on Local Bus Operators**

**Summary of obligations on Local Bus Operators**

|  |  |
| --- | --- |
| Operational requirements | Route requirements |
| Vehicle enhancements  Participation in ticketing schemes  Open Data  Implement a Passenger Charter  Use of standard stop names | To be determined |

4.1 These standards may be varied using a bespoke variation, as described in section 5.

**Vehicles**

4.2 Operators will use vehicles meeting the standards listed in Annex C

**Ticketing**

4.3 Contactless ticketing is to be available on all buses**.**

4.4 Certain ticket types must be offered and accepted by all local bus services in the EP Scheme Area from a date contained in Annex D. Services registered to operate only on schooldays will not be required to participate in the multi-operator ticketing scheme.

4.5 Operators commit to offering multi-operator tickets, available for sale and use on all routes, as described in Annex D.

4.6 Operators commit to offering Tap On, Tap Off ticketing, subject to funding and development of local and national standards to offer inter-availability with other operators and modes.

4.7 Operators will consider offering fares targetted at particular groups in line with standards described in Annex D.

**Open Data**

4.8 All operators will provide open data, including Vehicle Location and real time predictions to the Council or its data broker using generally accepted and appropriate data standards and formats, either current or as these develop (e.g. Bus Open Data Service). Operators will make provision with appropriate security protections in their back office housing to allow the Council to gain free access to this data with no additional or ongoing cost to the Council.

**Passenger Charter**

4.9 Operators commit to developing a Passenger Charter.

**Use of standard stop names**

4.10 Operators commit to use bus stop names on all electronic and paper documentation, in line with the name contained in the NaPTAN database.

**Section 5 – Governance Arrangements**

**EP Management Board**

5.1 There will be an Enhanced Partnership Management Board (EPMB). This group represents all the parties to the Enhanced Partnership. This is the Board which will formally make decisions on the Enhanced Partnership Plan and Scheme. The role of the EPMB will be to:  
• Oversee the delivery of the Enhanced Partnership Plan and Scheme(s),  
• Manage the relationship between the partners  
• Identify priorities and aims/targets or future ‘EP Schemes’  
• Identify additional measures that the EP will need to take  
• Identify any additional facilities required to meet the objectives of the EP

5.2 The EP Management Board will comprise:

- Medway Council

- All operators running qualifying local bus services

- Kent County Council

Each organisation may be represented by more than one person. Voting is restricted to qualifying operators.

5.3 The Board will meet four times a year, with additional meetings at the discretion of the Board *(similar to the existing Bus Operators Forum).*

5.4 Guests may attend by invitation (which should be sent from Medway Council).

5.5 Papers will be circulated at least 10 working days before the meeting, including notice of any requirement for a vote. Action points and a summary of discussion will be recorded.

5.6 Votes are allocated to bus operators so that large and medium operators hold 50% of the votes, and smaller operators hold 50% of the votes. The actual number of votes will vary according to the number of operators present or voting by proxy.

5.7 Smaller operators run less than 25% of mileage, medium operators run 25-50% of mileage, and large operators run more than 50% of mileage. Medium and large operator votes will be split by mileage.

5.8 Operators may nominate an attendee at the meeting to cast a proxy vote.

5.9 A vote requires a quorum of a minimum of at least one large or medium operator, and at least one small operator.

5.10 A simple majority is required to carry a vote. Abstentions will not be counted. Motions of substance or with financial impacts on Medway Council will be subject to the council's constitution, and governance policies and processes.

5.11 Operators will endeavour to ensure that representatives on the Board have authority to take any decisions required.

**Review of EP Scheme**

5.12 Once the EP Scheme is made, it will be reviewed by the Board every six months following publication of data on progress towards targets, as required by the BSIP – this will ensure any necessary action is taken to deliver the targets set out in the BSIP. Medway Council will initiate each review.

5.13 The Board can also decide to review specific elements of the scheme on an ad-hoc basis. Board members should contact Medway Council using the following email address: public.transport@medway.gov.uk explaining what the issue is and its urgency. The Council will then decide whether to table the issue at the next scheduled meeting or make arrangements for all or the necessary Board members to gather more quickly.

**Bespoke Arrangements for Varying the Enhanced Partnership Scheme**

5.14 Under powers at s.138E of the Transport Act 2000, Enhanced Partnership Scheme Variations where this section is quoted will be subject to the bespoke voting mechanism also as set out in this section.

5.15 Changes to or new flexibility provisions under s.138E of the Transport Act 2000 shall only be included in the made EP scheme if they satisfy the statutory objection mechanism as set out in The Enhanced Partnership Plans and Schemes (Objections) Regulations 2018

**Proposer of a variation**

5.16 Consideration will be given to potential EP Scheme variations highlighted by any member of the EPMB. The proposer of a variation should demonstrate how this might contribute to achieving the objectives set out in the BSIP, EP Plan and current local transport policies. Such requests should be in writing and submitted to public.transport@medway.gov.uk . The Council will forward all requests onto all EPMB members within 12 working days.

**Decision-making Process**

5.17 On receipt of a request for a variation of an EP Scheme, Medway Council will convene the EPMB, giving at least 10 working days’ notice for the meeting, to consider the proposed variation proposal. If the proposed variation is agreed by all bus operator representatives present, and if Medway Council also agrees, the EP Scheme variation will be made within 10 working days (plus any statutory period of notice and any notice required by council standing orders) with the revised EP scheme then published on the Medway Council website; EPMB members that are absent or not expressing a view at the meeting (either in person or in writing) will be deemed to be abstaining from the decision. Note: nothing in this section overrides the need to obtain the necessary legal powers to implement any proposals e.g. via the Road Traffic Regulation Act 1984.

**Revocation of an EP Scheme**

5.18 If a member of the EP Management Board believes it is necessary to revoke the EP Scheme, the EP Management Board will be reconvened. If the decision is taken to revoke the EP Scheme, it will follow the legislative procedures for revocation.

**Data sharing**

5.19 Any data required for the operation of the Enhanced Partnership Scheme will be confidential between the parties, Data shall only be shared to the extent permitted by competition law.

5.20 Information provided to Medway Council under Section 143 of the Transport Act 2000 and associated secondary legislation will remain confidential, unless otherwise agreed or required by law.

**Annex A**

**Facilities to be maintained by Medway Council**

***This section may be varied using the Bespoke Variation Mechanism described in Section 5.***

**1. Schedule of bus lanes and other priority measures**

**Current bus lanes**

The current bus lanes detailed in the table below will be maintained by Medway Council as part of the EP Scheme.

* A2 Chatham Hill (Westbound) -405 metres
* A2 Chatham Hill (Eastbound) – 437 metres
* A2 Corporation Street (Westbound)- 212 metres
* Canal Road Riverside Link- Camera enforced – 125 metres
* A2 Rainham Mark Bowaters (Westbound) – 55 metres
* A2 Rainham Mark Bowaters (Eastbound) – 145 metres
* Chatham Waterfront Bus Station and Waterfront Way - 522 metres
* High Street, Chatham by Gala Bingo
* Medway Street by Bus Station (Bus Gate)
* Chatham Rail Interchange, Railway Street
* No right turn except buses – Star Hill/High Street
* No right turn except buses- Pattens Lane/A230 Maidstone Road

**Traffic Signal Priority**

|  |  |  |  |
| --- | --- | --- | --- |
| Intervention number | Traffic Signal Description | Hours of operation | Responsibility for maintaining |
| 1 | Eastbound on Chatham Hill by Rock Avenue | 24 hours, 7 days a week | Medway Council |
| 2 | Westbound on Chatham Hill by Luton Arches | 24 hours, 7 days a week | Medway Council |
| 3 | A2 Corporation Street by Esplanade West bound | 24 hours, 7 days a week | Medway Council |
| 4 | A2 Sovereign Boulevard, Bowaters roundabout eastbound | 24 hours, 7 days a week | Medway Council |
| 5 | A2 Sovereign Boulevard roundabout westbound | 24 hours, & days a week | Medway Council |

**2. Schedule of real time information screens**

|  |  |
| --- | --- |
| MD1 | St George's Centre, Dock Road, Chatham |
| MD2 | Watson Avenue, A229 Maidstone Road, Chatham |
| MD3 | Institute Road, High Street Chatham |
| MD4 | High Street opp Gala Bingo, Chatham |
| MD5 | Chatham Station Stop A |
| MD6 | Chatham Station Stop B |
| MD7 | Chatham Station Stop C |
| MD8 | Bligh Way terminus, Bligh Way, Strood |
| MD9 | Bingham Road, Frindsbury Hill, Strood |
| MD10 | Medway Park, High Street, Gillingham |
| MD11 | A2 Sovereign Boulevard, Woodlands Road, Gillingham |
| MD12 | A2 Sovereign Boulevard, Featherby Road, Gillingham |
| MD13 | A2 Sovereign Boulevard, Featherby Road, Gillingham |
| MD14 | Gun Wharf, Dock Road, Chatham |
| MD15 | Opp Five Bells, Main Road, Hoo |
| MD16 | Kestrel Terminus, Kestrel Road, Lordswood |
| MD17 | A2 London Road, Bloors Lane, Rainham |
| MD18 | A2 London Road, Bloors Lane, Rainham |
| MD19 | Hen & Chicks, Luton High Street, Chatham |
| MD20 | Hen & Chicks, Luton High Street, Chatham |
| MD21 | Albany Road, Luton Road, Chatham |
| MD22 | Luton Junior School, Luton Road, Chatham |
| MD23 | Wells Road Shops, Wells Road, Strood |
| MD24 | Wells Road Shops, Wells Road, Strood |
| MD25 | Ex St Barts Hospital site, New Road Chatham |
| MD26 | Deanwood Drive, Parkwood Shopping Centre, Rainham |
| MD27 | A2 London Road, Rainham Mark Tesco |
| MD28 | White Horse, High Street Rainham |
| MD29 | Star Hill Rochester Stop F |
| MD30 | Corporation Street, Community Hub Stop C, Rochester |
| MD31 | Star Hill Rochester Stop K |
| MD32 | North Street, Strood Post Office, Strood |
| MD33 | High Street, Strood |
| MD34 | A2 High Street Canal Road Stop E, Strood |
| MD35 | A2 High Street Canal Road Stop D, Strood |
| MD36 | Walderslade Road, Poachers Pocket, Chatham |
| MD37 | A2 Sovereign Boulevard, Barnsole Road, Gillingham |
| MD38 | A2 Sovereign Boulevard, Twydall Lane, Gillingham |
| MD39 | A228 Main Road, Chattenden |
| MD40 | Medway Park, High Street Gillingham |
| MD41 | Hempstead Valley Shopping Centre, Gillingham |
| MD42 | Medway Maritime Hospital, Gillingham |
| MD43 | A2 London Road, Rainham Mark Tesco |
| MD44 | A2 High Street, Cricketers Rainham |
| MD45 | Corporation Street, Community Hub Stop F |
| MD46 | Commercial Road, Stop F, Strood |
| MD47 | St Marks Church, Stop H, Canterbury Street, Gillingham |
| MD48 | The Tideway, Rochester |
| MD49 | The Brook, opp Iceland, Chatham |
| MD50 | St Mark’s Church Stop J, Canterbury Street, Gillingham |
| MD61 | Island Way East, Haven Way, St Mary’s Island, Chatham |
| MD62 | Island Way East, Goldcrest Drive, St Mary’s Island, Chatham |
| MD64 | Corporation Street, Rochester Station Stop E, Rochester |
| MD65 | Corporation Street, Rochester Station Stop D, Rochester |
| MD66 | Dockside Outlet Centre Stop A, Chatham |
| MD67 | Dockside Outlet Centre Stop B, Chatham |
| MD70 | Twydall Community Hub, Twydall Green |

**Large Screens:**

|  |  |
| --- | --- |
| MD51 | Pentagon Centre, Chatham |
| MD53 | Hempstead Valley Shopping Centre, Gillingham |
| MD54 | Gillingham Library |
| MD55 | Medway Maritime Hospital |
| MD56 | Gun Wharf, Dock Road, Chatham |
| MD57 | Rochester Visitor Information Centre |
| MD58 | Medway Park Leisure Centre, Gillingham |
| MD59 | Gillingham Rail Station |
| MD63 | Strood Community Hub |
| MD68 | Rochester Station |
| MD69 | Twydall Community Hub |

**Chatham Waterfront Bus Station:**

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| Chatham Waterfront Stand A1 |
| Chatham Waterfront Stand A2 |
| Chatham Waterfront Stand A3 |
| Chatham Waterfront Stand A4 |
| Chatham Waterfront Stand A5 |
| Chatham Waterfront Stand A6 |
| Chatham Waterfront Stand A7 |
| Chatham Waterfront Stand A8 |
| Chatham Waterfront Stand B9 |
| Chatham Waterfront Stand B10 |
| Chatham Waterfront Stand B11 |
| Chatham Waterfront Stand B12 |
| Chatham Waterfront Stand B13 |
| Chatham Waterfront Stand C14 |
| Chatham Waterfront Stand C15 |
| Chatham Waterfront Stand C16 |
| Chatham Waterfront Stand D17 |
| Chatham Waterfront Stand D18 |
| Chatham Waterfront Stand D19 |
| Chatham Waterfront Summary Screen A1 |
| Chatham Waterfront Summary Screen A2 |
| Chatham Waterfront Summary Screen B1 |
| Chatham Waterfront Summary Screen B2 |

**3 Schedule of shelters**

**Clearchannel Shelters**

|  |  |  |  |
| --- | --- | --- | --- |
| ATCO Ref: | Site Name | Shelter Ref | Location |
| 249000000002 | Strood Civic Centre | 3208 0070 | Outside Civic Centre Stop E |
| 249000000003 | Strood Civic Centre | 3208 0069 | Opposite Civic Centre Stop D |
| 249000000004 | Strood Post Office | 3208 0072 | Outside Post Office Stop B |
| 249000000005 | Strood St Nicholas Church | 3208 0071 | Outside St Nicholas Church Stop A |
| 249000000006 | Commercial Road Strood | 3208 0424 | Near McDonald's Stop G |
| 249000000010 | Darnley Arch | 3208 0042 | opposite play area |
| 249000000011 | Darnley Arch | 3208 0084 | opposite shops |
| 249000000024 | Marlowe Park Wells Road Shops | 3208 0163 | outside shops |
| 249000000025 | Marlowe Park Wells Road Shops | 3208 0164 | opposite Marlowe Park Medical Centre |
| 249000000032 | Bligh Way Fulmar Road | 3208 0101 | opposite Rochester Strood Family Centre |
| 249000000033 | Darnley Road Columbine Road | 3208 0104 | west of Columbine Road |
| 249000000035 | Darnley Road Jubilee | 3208 0003 | outside 156 Darnley Road |
| 249000000040 | Earl Estate Bligh Way Shops | 3208 0067 | Turning circle |
| 249000000045 | Watling St Lancelot Ave | 3208 0056 | outside 135 Watling Street |
| 249000000046 | Watling St Elaine Ave | 3208 0074 | west of Elaine Avenue |
| 249000000047 | Watling St Chapter Rd | 3208 0055 | outside 101 Watling Street |
| 249000000048 | Watling St Chapter Rd | 3208 0011 | outside 64 Watling Street |
| 249000000049 | Watling Street Gravesend Road | 3208 0007 | opposite Sports Centre |
| 249000000050 | Strood Sports Centre | 3208 0027 | outside Sports Centre |
| 249000000051 | Strood Weston Road | 3208 0086 | opp Weston Road in Watling Street |
| 249000000073 | Hoo Five Bells | 3208 0279 | outside Co-op |
| 249000000074 | Hoo Five Bells | 3208 0278 | outside Little Gem cafe shop |
| 249000000120 | Chatham Maritime Compass Centre | 3208 0273 | Opp Historic Dockyard Dock Rd entrance |
| 249000000122 | Maritime Quayside House | 3208 0042 | Near Gibraltar House |
| 249000000123 | Maritime Quayside House | 3208 0043 | Outside Ship & Trades PH |
| 249000000130 | Poplar Road | 3208 0082 | Adj "Hevercroft" Cuxton Road |
| 249000000131 | Ballard Business Park | 3208 0083 | Opp Business Park in Cuxton Road |
| 249000000138 | Cuxton White Hart | 3208 0078 | Opposite White Hart Public House |
| 249000000176 | Rainham Mark Tescos | 3208 0154 | Near Hoath roundabout |
| 249000000177 | Rainham Mark Tescos | 3208 0155 | Near Hoath roundabout in London Road |
| 249000000193 | Street End Road Mill Lane | 3208 0090 | opp Mill Lane |
| 249000000196 | Capstone Road Street End Road | 3208 0016 | west of Hopewell Drive |
| 249000000209 | Lynton Drive Victoria Cross | 3208 0167 | adj Victoria Cross |
| 249000000211 | Ballens Road | 3208 0168 | north of Ballens Road northbound |
| 249000000212 | Ballens Road | 3208 0166 | north of Ballens Road opposite wood |
| 249000000214 | Lords Wood Lane Kingston Cres | 3208 0030 | opposite Kingston Crescent |
| 249000000226 | Luton High Street Hen & Chicks | 3208 (MC) | By Hen & Chicks PH |
| 249000000228 | Albemarle Road | 3208 0034 | outside 15 Albemarle Road |
| 249000000233 | Princes Park Morrisons | 3208 0039 | Princes Avenue |
| 249000000242 | Princes Avenue Walderslade Road | 3208 0091 | opposite 15 Princes Avenue |
| 249000000243 | Walderslade Village Bypass | 3208 0095 | Near Walderslade Village Centre |
| 249000000261 | York Ave Victoria Road | 3213 0069 | outside 57 York Avenue |
| 249000000272 | Strood Fire Station | 3208 0068 | Opposite garage |
| 249000000280 | Strood Academy | 3208 0102 | by school field |
| 249000000285 | Frindsbury Bingham Road | 3208 0038 | south of IJM Car Sales |
| 249000000287 | Sans Pariel | 3208 0081 | Outside Sans Pariel Public House |
| 249000000288 | Sans Pariel | 3208 0157 | Opp Sans Pariel Public House |
| 249000000293 | English Martyrs | 3208 0085 | Opp English Martyrs Church |
| 249000000306 | Cookham Wood Valley View Rd | 3208 0050 | South of Valley View Road southbound |
| 249000000307 | Cookham Wood Valley View Rd | 3208 0049 | outside 228 Maidstone Road |
| 249000000308 | Rochester Grammar Schools | 3208 0100 | Maidstone Road opp schools |
| 249000000313 | The Fairway | 3208 0004 | opp St Justus Church |
| 249000000318 | City Way St William's Way | 3208 0079 | Opp St Luke's Methodist Church |
| 249000000321 | Beatty Road Post Office | 3208 0080 | Outside 189A City Way |
| 249000000343 | East Row | 3208 0013 | East Row Stop L |
| 249000000351 | Warden Road | 3208 0098 | North of Priestfields |
| 249000000360 | Rochester Guildhall Museum | 3208 0283 | Opp Guildhall Museum stop A |
| 249000000363 | Rochester Dickens Centre | 3208 0066 | Opp The Casino stop C |
| 249000000365 | Rochester Star Hill | 3208 0508 | downside opp St Catherine's Court stop K |
| 249000000366 | Rochester Star Hill | 3208 0507 | upside near Star Inn stop F |
| 249000000382 | Cornwallis Avenue Greenview Walk | 3205 0110 | outside 124 Cornwallis Avenue |
| 249000000384 | Woodlands Road Recreation Ground | 3205 0103 | Adj Woodlands Primary School |
| 249000000386 | Beatty Avenue | 3205 0108 | Sturdee Avenue junction of Woodlands Road |
| 249000000387 | Sturdee Avenue Third Avenue | 3205 0122 | outside 94 Sturdee Avenue |
| 249000000388 | Sturdee Avenue Cricketers | 3205 0097 | Outside Cricketers Public House |
| 249000000390 | Barnsole Road School | 3205 0115 | outside 64 Sturdee Avenue |
| 249000000402 | Eastcourt Lane Goudhurst Road | 3208 0142 | in front of Hawkhurst Road flats |
| 249000000404 | Goudhurst Rd Twydall Evangelical Ch | 3208 0141 | outside Twydall Evangelical Church |
| 249000000406 | Twydall Shops | 3208 0110 | outside shops |
| 249000000408 | Twydall Beechings Green | 3208 0274 | adj Beechings Green Thornham Road |
| 249000000417 | Eastcourt Green | 3208 0156 | west of Eastcourt Lane |
| 249000000419 | Beechings Way Featherby Rd | 3208 0161 | Opp Esso garage |
| 249000000422 | Rainham Station | 3208 0150 | Station Road |
| 249000000436 | Miers Court Road | 3208 0129 | opp Mierscourt Close |
| 249000000454 | Deanwood Drive Longcatlis Drive | no shelter | opp St Augustine of Canterbury RC Prim School |
| 249000000456 | Parkwood Hawbeck Road | 3208 0128 | north of Hawbeck Road |
| 249000000472 | Parkwood Shopping Centre | 3208 0112 | adj Parkwood Shops |
| 249000000474 | Deanwood Drive Lovelace Close | 3208 0145 | south of Lovelace Close northbound |
| 249000000485 | Maidstone Road Bottom | 3208 0124 | near Manor Farm Beefeater Public House |
| 249000000525 | Hempstead Valley Drive Kingsdown Cl | 3205 0105 | south of Kingsdown Close |
| 249000000531 | Hempstead Flying Saucer/Post Office | 3205 0112 | adj Flying Saucer PH |
| 249000000538 | Princes Ave Kingfisher Drive | 3208 0272 | Outside 24a Princes Avenue |
| 249000000574 | Silverweed Road | 3208 0035 | northeast of Silverweed Rd in Weeds Wood Rd |
| 249000000580 | Weeds Wood Road junction | 3208 0266 | Walderslade Road j/w Weeds Wood Road |
| 249000000583 | Poachers Pocket | 3208 0012 | Opp Poachers Pocket PH adj playing field |
| 249000000585 | Silverweed Road | 3208 0006 | south of King George Road northbound |
| 249000000598 | Wayfield Shops | 3208 0019 | outside Wayfield Community Primary School |
| 249000000600 | Wayfield Road Cherbourg Cres | 3208 0020 | west of Cherbourg Crescent |
| 249000000619 | The Strand | 3205 0118 | west of Church St in Pier Rd by flats |
| 249000000628 | Copenhagen Road | 3205 0114 | north of Copenhagen Rd in Canterbury Street |
| 249000000631 | Canterbury Street top Jezreels | 3205 0102 | near junction with Watling Street |
| 249000000632 | Gillingham Park | 3205 0111 | Nursing home |
| 249000000641 | Gillingham Somerfield | 3205 0100 | west of Skinner Street stop G |
| 249000000642 | King Charles Hotel for MKC | 3205 0106 | By sports stadium |
| 249000000645 | Dock Road Main Gate | 3208 0009 | opp Historic Dockyard entrance |
| 249000000649 | Hospital Lane | 3208 0501 | Outside synagogue in High Street |
| 249000000650 | Rochester Rail Station | 3208 0505 | outside Dragon Inn |
| 249000000651 | Rochester Rail Station | 3208 0502 | west of Station entrance |
| 249000000653 | Jackson's Fields | 3208 0506 | adj Jacksons Fields east of City Way stop H |
| 249000000654 | St Barts Hospital | 3208 0504 | outside St Barts Hospital in New Road |
| 249000000655 | St Barts Hospital | 3208 0503 | opp St Barts Hospital in New Road |
| 249000000656 | Southhill Rd Laundry | 3208 0014 | North of Southill Rd in Maidstone Road |
| 249000000658 | Snodhurst Avenue | 3208 0031 | north of Snodhurst Avenue in Walderslade Road |
| 249000000659 | Snodhurst Avenue | 3208 0093 | north of Snodhurst Avenue in Walderslade Road |
| 249000000667 | Post House Hotel Watson Avenue | 3208 0062 | Opp Watson Avenue now renamed Holiday Inn |
| 249000000668 | Davis Estate Tiger Moth | 3208 0026 | north of roundabout outside Toys R Us |
| 249000000669 | Davis Estate Tiger Moth | 3208 0021 | north of roundabout |
| 249000000670 | Horsted College | 3208 0041 | Opp BAE Systems |
| 249000000679 | Huntsmans Corner | 3208 0089 | Outside Parish Church of St Stephen |
| 249000000691 | City Way Pattens Lane | 3208 0064 | south of Pattens Lane outside 300 City Way |
| 249000000700 | Chatham Rail Station | 3208 0022 | Stop B |
| 249000000702 | Chatham Rail Station | 3208 0024 | Stop C |
| 249000000703 | Chatham Rail Station | 3208 0025 | Stop A |
| 249000000707 | Chatham Cemetery | 3208 0106 | Opp Kingswood Avenue in Maidstone Rd |
| 249000000708 | Chatham Cemetery | 3208 0107 | south of Athelstan Rd in Maidstone Rd |
| 249000000710 | Chatham Football Ground | 3208 0002 | Outside Cemetry |
| 249000000712 | Huntsmans Corner | 3208 0047 | North of crossroads |
| 249000000714 | Magpie Hall Road Top | 3208 0165 | Opp Magpie Hall Rd in Walderslade Rd |
| 249000000729 | Luton Road Albany Road | 3208 0060 | outside Pharmacy |
| 249000000730 | Luton Road Brickmakers Arms | 3208 0061 | outside shops |
| 249000000732 | Luton Road Christchurch | 3208 0033 | outside Haywards Car Direct |
| 249000000733 | Luton Road Christchurch | 3208 0059 | east of Upper Luton Rd |
| 249000000752 | Brompton Wood Street | 3208 0137 | near Lennox Row in Wood Street |
| 249000000754 | Medway Park | 3205 0116 | Near Medway Park |
| 249000000757 | Gillingham Victoria Street | 3205 0099 | Near rail station Stop B |
| 249000000759 | Livingstone Circus | 3205 0109 | north of Napier Road in Gillingham Rd |
| 249000000760 | Dock Road Main Gate | 3205 0107 | Outside gate in lay-by |
| 249000000761 | Medway Council Gun Wharf | 3208 0285 | outside Gun Wharf |
| 249000000763 | The Brook |  | Opp Iceland |
| 249000000764 | High Street Tesco's | 3208 0075 | Outside Tesco's opp Gala Bingo |
| 249000000766 | Institute Road | 3208 0088 | outside Pembroke Court |
| 249000000767 | Chatham Hill Windmill Road | 3208 0058 | west of Upper Luton Rd |
| 249000000771 | Canterbury Street School | 3208 0111 | outside Byron Primary School |
| 249000000773 | Rock Avenue | 3205 0114 | outside St Augustines Church |
| 249000000775 | Jezreels | 3205 0119 | outside Ace of Spice |
| 249000000777 | Watling Street Barnsole Road Top | 3208 0101 | east of Barnsole Road |
| 249000000778 | Watling Street Barnsole Road Top | 3205 0096 | outside 133 Watling Street |
| 249000000779 | Watling Street Woodlands Road | 3205 0121 | outside Roary Gardens |
| 249000000780 | Watling Street Woodlands Road | 3205 0113 | by golf course |
| 249000000781 | Watling Street Featherby Road | 3208 0121 | by sports ground |
| 249000000782 | Watling Street Eastcourt Lane | 3208 0139 | west of Bowaters roundabout eastbound |
| 249000000783 | Watling Street Eastcourt Lane | 3208 0123 | west of Bowaters roundabout northbound |
| 249000000784 | Watling Street Featherby Road | 3208 0158 | by B & Q |
| 249000000801 | Pier Road Milner Road | 3205 0117 | west of Milner Road |
| 249000000802 | Rainham Mark London Road | 3208 0136 | junction with Hawthorne Ave |
| 249000000803 | London Road Pump Lane | 3208 0147 | outside 241 London Road |
| 249000000804 | London Road Pump Lane | 3208 0119 | opposite Guardian Court |
| 249000000805 | London Road Bloors Lane | 3208 0127 | west of Bedford Avenue |
| 249000000806 | London Road Bloors Lane | 3208 0287 | opp Bloors Lane |
| 249000000808 | London Road Roberts Road | 3208 0113 | near Manor Farm Beefeater Public House |
| 249000000809 | Holding Street | 3208 0109 | east of Holding Street |
| 249000000810 | Cricketers High Street Rainham | 3208 0270 | High Street |
| 249000000811 | Rainham White Horse | 3208 0275 | High Street White Horse |
| 249000000834 | Darnley Rd Maple Rd Bottom | 3208 0103 | outside 76 Darnley Road |
| 249000000847 | Bath Hard Lane | 3208 0810 | under railway bridge in High St |
| 249000000860 | Salters Cross | 3208 0105 | outside Post Office in Watling Street |
| 249000000872 | The Kestrel Lordswood | 3208 0040 | Turning circle by Shopping Centre |
| 249000000925 | Barnsole Road Livingstone Circus | 3205 0098 | Opposite Livingstone Road |
| 249000000941 | Princes Avenue Morrisons | 3208 0036 | outside Church of Christ the King |
| 249000000942 | Walderslade Road Boxley Road | 3208 0092 | outside 28 Robin Hood Lane |
| 249000001003 | St Mary's Road | 3208 0073 | south of Gun Lane |
| 249000020118 | Hempstead Valley Shopping Centre | 3205 0095 | Near restaurant Hempstead bus stop |
| 2490101113 | Rainham Mark Tescos | 3208 0286 | opp Tescos east of Bowaters |
| 249000000859 | Warden Road Rochester | 3208 0282 | Maidstone Road by Warden Road |

**Medway Council owned shelters**

|  |  |  |  |
| --- | --- | --- | --- |
| **M No.** | **ATCO CODE** | **Stop Name** | **Location** |
| **Area A** |  |  |  |
| 102 | 249000000226 | Hen & Chickens | LUTON HIGH STREET , HEN & CHICKS, LUTON |
| 105 | 249000000785 | High St, Gala Bingo | HIGH STREET, O/S GALA BINGO HALL, CHATHAM |
| 106 | 249000000765 | Institute Road | HIGH STREET, O/S FIVEWAYS COURT, CHATHAM |
| 107 | 249000000725 | Bank Street | LUTON ROAD, O/S No 10, CHATHAM |
| 108 | 249000000726 | Bank Street | LUTON ROAD, O/S No 49, CHATHAM |
| 109 | 249000000727 | Castle Road | LUTON ROAD, O/S No 126, CHATHAM |
| 110 | 249000000728 | Castle Road | LUTON RD, OPP LEONARD RD, CHATHAM |
| 111 | 249000000706 | Gladstone Road | MAIDSTONE ROAD, O/S No 65., CHATHAM |
| 112 | 249000000705 | Gladstone Road | MAIDSTONE ROAD, O/S 114D, CHATHAM |
| 113 | 249000000709 | Football Ground | MAIDSTONE ROAD, O/S No 152., CHATHAM |
| 114 | 249000000711 | Football Ground | MAIDSTONE ROAD, O/S No 194., CHATHAM |
| 115 | 2490A010120A | Highview Drive | SHIRLEY AVENUE, O/S No 25, DAVIS ESTATE, CHATHAM |
| 116 | 249000000191 | Spar | STREET END ROAD OPP CAMERON CLOSE, CHATHAM |
| 117 | 249000000206 | Coppertree Walk | BADGER ROAD OPP COPPEERTREE WALK, CHATHAM |
| 118 | 249000000207 | Lordswood Close | LORDSWOOD LANE AT LORDSWOOD CLOSE, CHATHAM |
| 119 | 249000000604 | Tobruk Way | BURMA WAY, OPP No 21. WAYFIELD, CHATHAM |
| 120 | 249000000199 | Arundel Close | CLANDON RD OPP J/W ARUNDEL CLOSE. LORDSWOOD, CHATHAM |
| 121 | 249000000550 | Mermaid Close | HERON WAY OPP MERMAID CLOSE, PRINCES PARK |
| 122 | 249000000544 | Ryde Close | HERON WAY ADJ J/W RYDE CLOSE. PRINCES PARK |
| 123 | 249000000546 | Fisher Road | HERON WAY AT FISHER ROAD, PRINCES PARK |
| 124 | 249000000542 | Ventnor Close | HERON WAY, ADJ J/W VENTNOR CLOSE PRINCES PARK |
| 125 | 249000000548 | Coverdale Close | HERON WAY, ADJ COVERDALE CLOSE. PRINCES PARK |
| 126 | 249000000540 | Devon Close | HERON WAY, NR J/W DEVON CLOSE. PRINCES PARK |
| 127 | 249000000865 | North Dane Way | NORTH DANE WAY CHATHAM |
| 128 | 249000000553 | Maundene School | SWALLOW RISE O/S MAUNDENE SCHOOL., CHATHAM |
| 130 | 249000000739 | Victory Academy | MAGPIE HALL ROAD, O/S MEDWAY COMMUNITY COLLEGE (VICTORY ACADEMY) CHATHAM |
| 131 | 249000000577 | Sussex Drive | WALDERSLADE ROAD, O/S 266-268. CHATHAM |
| 132 | 249000000717 | Snodhurst Bottom | WALDERSLADE ROAD, O/S WATER WORKS. CHATHAM |
| 133 | 249000000713 | Huntsmans Corner | WALDERSLADE ROAD, OPP St STEPHENS CHURCH. CHATHAM |
| 134 | 249000000715 | Magpie Hall Road Top | WALDERSLADE ROAD OPP RIDGEWAY, CHATHAM |
| 135 | 249000000244 | Village Centre | WALDERSLADE VILLAGE BY PASS ,OPP St WILLIAMS UNITED CHURCH, CHATHAM |
| 136 | 249000000660 | Hook Close | HOLLAND RD, NR J/W HOOK CLOSE. CHATHAM |
| 137 | 249000000724 | St Paul's Church | MAGPIE HALL ROAD NR J/W LISTMAS ROAD. CHATHAM |
| 138 | 249000000565 | King George Road | CHESTNUT AVE, NR J/W KING GEORGE ROAD. WALDERSLADE CHATHAM |
| 139 | 249000000566 | Sindall Shaw House | KING GEORGE RD O/S SINDALL SHAW HOUSE, WALDERSLADE, CHATHAM |
| 140 | 249000000964 | Sorrell Road | SORRELL ROAD, o/s ROSEMARY CLOSE, WEEDS WOOD, CHATHAM |
| 141 | 249000000570 | Pimpernel Way | YARROW ROAD, opp No. 39, WEEDS WOOD, CHATHAM |
| 142 | 2490101081 | Bus Station C15 | WATERFRONT WAY, CHATHAM WATERFRONT BUS STN, CHATHAM. (Argos side) |
| 143 | 2490101084 | Bus Station D18 | WATERFRONT WAY, CHATHAM WATERFRONT BUS STN, CHATHAM (Halifax Bank side) |
| 144 | 249000000237 | Downland Walk | PRINCES AVE, DOWNLAND WALK, PRINCES PARK CHATHAM |
| 145 | 249000000126 | Haven Way | ISLAND WAY EAST, ST MARY'S ISLAND, CHATHAM, nr Haven Way |
| 146 | 249000000763 | The Brook, Iceland | THE BROOK, CHATHAM, opp Icelands |
| 147 | 249000000208 | Lynton Drive | LORDS WOOD LANE, CHATHAM nr j/w Lynton Dr |
| 148 | 2490101055 | Primary School | ISLAND WAY WEST, ST MARY'S ISLAND. CHATHAM |
| 149 | 249000000125 | Goldcrest Drive | ISLAND WAY EAST, ST MARY'S ISLAND, CHATHAM nr j/w Dunlin Drive. |
| 150 | 249000000984 | Dockside Outlet Centre | DOCKHEAD ROAD, CHATHAM MARITIME, CHATHAM |
| 151 | 2490101193 | Dockside Outlet Centre | DOCKHEAD ROAD, CHATHAM MARITIME CHATHAM |
| **Area B** |  |  |  |
| 201 | 249000000340 | Rochester Health Centre | DELCE ROAD OPP o/s ST PETER’S CHURCH, ROCHESTER |
| 202 | 249000000339 | Rochester Health Centre | DELCE ROAD O/S ST PETER’S CHURCH, ROCHESTER |
| 203 | 249000000341 | Fort Street | DELCE ROAD ADJ FORT STREET, ROCHESTER |
| 204 | 249000000342 | Fort Street | DELCE ROAD OPP FORT STREET, ROCHESTER |
| 205 | 249000000750 | Enterprise Close | ANTHONYS WAY ADJ J/W ENTERPRISE CLOSE., MEDWAY CITY ESTATE |
| 206 | 249000000747 | Chaucer Close | ANTHONYS WAY ADJ J/W CHAUCER CLOSE. MEDWAY CITY ESTATE |
| 207 | 249000000745 | Neptune Business Park | ANTHONYS WAY OPP LAMP COLUMN No 63, MEDWAY CITY ESTATE |
| 208 | 249000000006 | Commercial Road Stop G | COMMERCIAL ROAD O/S TEMPLE ST CAR PARK, STROOD |
| 209 | 249000000007 | Matalan Stop F | COMMERCIAL ROAD O/S “Matalan" CAR PARK. STROOD |
| 210 | 249000000744 | Trident Close | SIR THOMAS LONGLEY ROAD O/S CENTRE COURT N/AGENTS, MEDWAY CITY ESTATE |
| 211 | 249000000743 | Culpeper Close | SIR THOMAS LONGLEY ROAD O/S INVICTA HSE LC 17, MEDWAY CITY ESTATE |
| 212 | 249000000742 | Riverside Estate Scotline | SIR THOMAS LONGLEY ROAD ADJ L/C No 29 Nr SCOTLINE, MEDWAY CITY ESTATE |
| 213 | 249000000740 | Sir Thomas Longley Road | SIR THOMAS LONGLEY ROAD O/S UNIT 1 “ROCHESTER”, MEDWAY CITY ESTATE |
| 214 | 249000000271 | Fire Station | GRAVESEND ROAD O/S No 116, STROOD |
| 215 | 249000000266 | Coach And Horses | GRAVESEND ROAD AT A2 C/O BROOMHILL RD, STROOD |
| 218 | 249000000135 | Cinema | CHARIOT WAY NR CINEMA, MEDWAY VALLEY PARK |
| 219 | 249000000136 | Gala Bingo | CHARIOT WAY O/S “GALA” CLUB MEDWAY VALLEY PARK |
| 220 | 249000000008 | Darnley Arch | A228 CUXTON ROAD OPP Nos 96 / 98, STROOD |
| 221 | 2490102808 | Pilgrims Road | A228 ROCHESTER ROAD HALLING O/S 68, STROOD |
| 222 | 249000000290 | Gill Avenue | WAINSCOTT ROAD NR J/W GILL AVE,WAINSCOTT |
| 223 | 249000000292 | Wainscott Walk | WAINSCOTT ROAD O/S No 49, WAINSCOTT |
| 224 | 249000000137 | White Hart | A228 SUNDRIDGE HILL OPP BUSH ROAD. CUXTON |
| 225 | 249000000345 | Watts Avenue | MAIDSTONE ROAD O/S “WATTS ALMSHOUSES” ROCHESTER |
| 226 | 249000000352 | St Margaret's Cemetery | MAIDSTONE ROAD O/S 88/90, ROCHESTER |
| 227 | 249000000344 | Longley Road | MAIDSTONE ROAD O/S 201A, ROCHESTER |
| 228 | 249000000353 | St Margaret's Cemetery | MAIDSTONE ROAD adj 265, ROCHESTER |
| 229 | 249000000859 | Warden Road | MAIDSTONE ROAD O/S 271, ROCHESTER |
| 231 | 249000000349 | Foord Almhouses | PRIESTFIELDS OPP ALMSHOUSES, ROCHESTER |
| 232 | 249000000043 | Stangate Road | PARKFIELDS O/S No 6 STROOD |
| 233 | 249000000374 | Cookham Hill | BORSTAL RD OPP COOKHAM HILL, BORSTAL |
| 234 | 249000000354 | Borstal, White Horse | BORSTAL STREET O/S St MATTHEWS CHURCH, BORSTAL |
| 235 | 249000000375 | Borstal, White Horse | BORSTAL STREET O/S SHERIDAN COURT (OPP No 100 ), BORSTAL |
| 236 | 249000000377 | Silver Hill | BORSTAL STREET O/S CHURCH (OPP No 127 ), BORSTAL |
| 237 | 249000000993 | Beresford Avenue | PATTENS LANE OPP PATTENS PLACE, CHATHAM |
| 238 | 249000000688 | Pattens Lane | PATTENS LANE OPP No 1A, CHATHAM |
| 239 | 249000000687 | Robert Bean Lodge | PATTENS LANE OPP No 42, CHATHAM |
| 240 | 249000000685 | Ewart Road | PATTENS LANE ADJ BALFOUR CENTRE opp GOLDING CLOSE, CHATHAM |
| 241 | 249000000684 | Ewart Road | PATTENS LANE ADJ REDLAND SHAW., CHATHAM |
| 242 | 249000000330 | Wisdom Hospice | St WILLIAMS WAY O/S 148 ROCHESTER |
| 243 | 249000000329 | Wisdom Hospice | St WILLIAMS WAY OPP 142 ROCHESTER |
| 244 | 249000000016 | Cedar Children's Academy | CEDAR ROAD ADJ J/W WILLOW ROAD STROOD |
| 245 | 249000000296 | Slatin Road | CLIFFE RD OPP BERBER ROAD. STROOD |
| 246 | 249000000299 | King Arthur's Drive | CLIFFE RD OPP Nos 225-227 STROOD |
| 247 | 249000000278 | Cliffe Road Top | CLIFFE RD OPP No 267 STROOD |
| 248 | 249000000286 | Bingham Rd | A228 FRINDSBURY ROAD OPP PARSONAGE LANE STROOD |
| 249 | 249000000029 | Southwark Road | FULMAR ROAD OPP UPLANDS CLOSE. STROOD |
| 250 | 249000000027 | Chelmsford Rd | SEAGULL ROAD NEAR St PAULS CLOSE. STROOD |
| 251 | 249000000026 | Chelmsford Rd | SEAGULL ROAD OPP St PAULS CLOSE STROOD |
| 252 | 249000000302 | Bridge Wardens | THE TIDEWAY O/S 220 ROCHESTER |
| 253 | 249000000303 | The Tideway | THE TIDEWAY O/S Nos 164 – 166 ROCHESTER |
| 254 | 249000000304 | Hawser Rd | THE TIDEWAY O/S “TRANSOM HOUSE”, ROCHESTER |
| 256 | 249000000315 | Fleet Rd, Delce School | FLEET ROAD OPP No 7, ROCHESTER |
| 257 | 249000000173 | Burleigh Close | REDE COURT ROAD NR J/W BURLEIGH CLOSE, STROOD |
| 258 | 249000000325 | Association Walk | WARREN WOOD ROAD OPP ASSOCIATION WALK. ROCHESTER |
| 259 | 249099325 | Morrisons | KNIGHT ROAD ADJ MORRISONS SUPERMARKET |
| 260 | 249000000834 | Maple Road Bottom | DARNLEY ROAD / MAPLE ROAD |
| 261 | 249000000664 | Maidstone Rd, Asda | MAIDSTONE ROAD N |
| 263 | 249000000675 | The Ridgeway | WEST OF THE RIDGEWAY / HORSTED WAY |
| 339 | 249000000674 | Horsted Park | HORSTED WAY, CHATHAM, |
| 264 | 249000000361 | Guildhall Museum Stop P | CORPORATION STREET, NEAR MUSEUM, ROCHESTER |
| 266 | 2490101051 | Strood Station | CANAL ROAD, NEAR RAILWAY STATION ACCESS ROAD, STROOD {E/B} |
| 267 | 2490101050 | Strood Station | CANAL ROAD, NEAR RAILWAY STATION ACCESS ROAD, STROOD {W/B} |
| 268 | 2490101062 | Medway Gate | MEDWAY GATE / NEAR BUTLERS PARK WAY, STROOD, ROCHESTER |
| 269 | 249000000031 | Fulmar Road | DARNLEY RD / BLIGH WAY / FULMAR ROAD |
| 270 | 249000000846 | Bath Hard Lane | HIGH STREET, NEAR DOUST WAY, ROCHESTER |
| 271 | 249000000362 | Rochester Station Stop D | ROCHESTER STATION STOP D, A2 CORPORATION STREET |
| 272 | 2490101195 | Rochester Station Stop E | ROCHESTER STATION STOP E, A2 CORPORATION STREET |
| **Area C** |  |  |  |
| 301 | 249000000768 | Windmill Road | CHATHAM HILL OPP UPPER LUTON ROAD CHATHAM |
| 302 | 249000000626 | St Marks Church | CANTERBURY ST O/S St MARKS CHURCH, GILLINGHAM |
| 305 | 249000000407 | Wingham Close | BEECHINGS WAY O/S No 176, TWYDALL, GILLINGHAM |
| 306 | 249000000526 | Kingsdown Close | HEMPSTEAD VALLEY DRIVE NR J/W KINGSDOWN CLOSE, HEMPSTEAD |
| 307 | 249000000452 | Nares Road | DEANWOOD DRIVE ,EAST SIDE NR TYLER DRIVE, PARKWOOD |
| 308 | 249000000453 | Nares Road | DEANWOOD DRIVE, WEST SIDE NR TYLER DRIVE., PARKWOOD |
| 309 | 249000000457 | Hawbeck Rdod | DEANWOOD DRIVE,EAST SIDE NR HAWBECK ROAD, PARKWOOD |
| 310 | 249000000468 | Deanwood Drive Top | DEANWOOD DRIVE NR J/W MAIDSTONE ROAD, PARKWOOD |
| 311 | 249000000455 | St Augustine School | DEANWOOD DRIVE / LONG CATLIS ROAD, O/S St AUGUSTINES CHURCH, PARKWOOD |
| 313 | 249000000473 | Parkwood Shops | DEANWOOD DRIVE NR WYVILL CLOSE, PARKWOOD |
| 314 | 249000000475 | Lovelace Close | DEANWOOD DRIVE OPP LOVELACE CLOSE, PARKWOOD |
| 315 | 249000000450 | Thrale Way | TYLER DRIVE S/O No 44 PARKWOOD |
| 316 | 249000000502 | Fairview Avenue Shops | FAIRVIEW AVENUE O/S SHOPS Nos 151-159, WIGMORE |
| 317 | 249000000425 | Tilbury Road | STATION ROAD,RAINHAM OPP No 323 |
| 318 | 249000000533 | Hempstead Infant Sch. | HEMPSTEAD ROAD O/S LIBRARY opp 238, HEMPSTEAD |
| 319 | 249000000484 | Lonsdale Drive End | LONSDALE DRIVE S/O No 26, RAINHAM |
| 320 | 249000000623 | James Street Top | RICHMOND ROAD BETWEEN Nos 26 & 28, GILLINGHAM |
| 321 | 249000000183 | Hempstead Post Office | DUKES MEADOW DRIVE S/O 152 HEMPSTEAD ROAD, HEMPSTEAD |
| 322 | 249000000614 | Plantation Rd | GRANGE ROAD O/S 290 GILLINGHAM |
| 323 | 249000000610 | King Edward Rd | GRANGE ROAD PP KING EDWARD ROAD. GILLINGHAM |
| 324 | 249000000609 | Castlemaine Avenue | GRANGE ROAD OPP CHURCH GREEN. GILLINGHAM |
| 325 | 249000000445 | Maryland Court | MIERSCOURT ROAD OPP MARYLAND COURT RAINHAM |
| 326 | 249000000435 | Mierscourt Close | MIERSCOURT ROAD NR A2, HIGH STREET RAINHAM |
| 327 | 249000000444 | Maryland Court | MIERSCOURT ROAD S/O 1 MARYLAND COURT. |
| 328 | 249000000448 | Tyler Drive | MIERSCOURT ROAD OPP No 605 RAINHAM |
| 329 | 249000000831 | Preston Avenue | PRESTON AVE S/O No 65 ALLISON AVE. DARLAND GILLINGHAM |
| 330 | 249000000751 | Brompton High Street | HIGH STREET BROMPTON OPP 48 BROMPTON GILLINGHAM |
| 331 | 249000000620 | Nasir Mosque | RICHMOND ROAD, opp No. 204 GILLINGHAM |
| 332 | 249000000769 | Medway Maritime Hospital | MEDWAY MARITIME HOSPITAL WINDMILL ROAD, GILLINGHAM |
| 333 | 249000000753 | Medway Park Stop E | BROMPTON ROAD/MILL ROAD ADJ TO SPORTS GROUND, GILLINGHAM |
| 334 | 249000000771 | Byron School | OPP BYRON PRIMARY SCHOOL, CANTERBURY STREET GILLINGHAM |
| 335 | 249000000470 | Campleshon Road | NORTH OF CAMPLESHON ROAD (N), PARKWOOD |
| 336 | 249000000471 | Campleshon Road | DEANWOOD DRIVE, NEAR FINDLAY CLOSE, PARKWOOD |
| 337 | 249000000639 | Duncan Rd, Aldi | ADJACENT TO ALDI CAR PARK (N), DUNCAN ROAD, GILLINGHAM |
| 344 | 249000000756 | King Street Stop A | KING STREET, SOUTH OF JEFFREY STREET, GILLINGHAM |
| 345 | 249000000507 | Kenyon Walk | WIGMORE ROAD, KENYON WALK, WIGMORE, GILLINGHAM |
| 338 | n/a |  | TWYDALL GREEN, TAXI RANK, TWYDALL, GILLINGHAM {o/s car park to shops ) |
| 348 | 2490101011 | Mid Kent College Site | PRINCE ARTHUR ROAD, GILLINGHAM |
| 350 | 2490101025 | Coach Park & Ride | MAIDSTONE ROAD, WIGMORE PARK & RIDE COMMUNITY SITE, WIGMORE, GILLINGHAM |
| 351 | 249000000627 | St Marks Church | ST MARKS CHURCH OPP, CANTERBURY STREET GILLINGHAM |
| 352 | 249000000829 | Darland Avenue | J/W HAMELIN ROAD, DARLAND, GILLINGHAM |
| **Area D** |  |  |  |
| 402 | 249000000094 | Holiday Village | AVERY WAY,ALLHALLOWS O/S No 164 – 166 |
| 403 | 249000000093 | Kingsmead Caravan Park | AVERY WAY, ALLHALLOWS, OPP BRITISH PILOT P.H. |
| 404 | 249000000091 | All Saints Church | STOKE ROAD,ALLHALLOWS O/S No 12. |
| 406 | 249000000113 | Woodside Green | VIEW ROAD,CLIFFE WOODS OPP No 75 |
| 407 | 249000000103 | High Street | HIGH STREET,ISLE OF GRAIN, OP. SHOPS C/O DOGGETTS ROW |
| 408 | 249000000154 | Halling Railway Station | HIGH STREET,HALLING OPP No 34 |
| 409 | 249000000155 | Halling Railway Station | HIGH STREET,HALLING OPP RAIL STATION. |
| 410 | 249000000152 | Jade Hill | KENT ROAD,HALLING OPP No 67 |
| 411 | 249000000168 | Pilgrims Road | VICARAGE RD,UPPER HALLING ADJ TO“LENLEYS COTTAGES” |
| 412 | 249000000068 | Hundred Of Hoo Academy | MAIN ROAD, HOO St WERBURGH, OPP HUNDRED OF HOO SCHOOL. |
| 413 | 249000000069 | St Werburgh Crescent | MAIN ROAD, HOO St WERBURGH, o/s 133 |
| 414 | 249000000075 | Hoo Marina | VICARAGE LANE HOO St WERBURGH, ENTRANCE TO MARINA |
| 415 | 249000000089 | Nags Head | GRAIN ROAD,LOWER STOKE, OPP“NAGS HEAD” PUBLIC HOUSE |
| 416 | 249000000087 | Grain Road | GRAIN ROAD, BURROWS LANE MIDDLE STOKE O/S 2 MEDWAY VIEW. |
| 417 | 249000000086 | Vicarage Lane | THE STREET,UPPER STOKE, OPP “WHITE HORSE” P.H |
| 418 | 249000000169 | Browndens Road | BROWNDENS ROAD, UPPER HALLING J/W THE STREET. |
| 419 | 249000000160 | Howlsmere Close | HIGH STREET, HALLING NR J/W HOWLSMERE CLOSE. |
| 420 | 249000000104 | Christmas Lane | A228 SHARNAL STREET HIGH HALSTOW, O/S VETS. |
| 421 | 249000000105 | Ratcliffe Highway | A228 SHARNAL STREET, NEAR CHRISTMAS LANE |
| 422 | 249000000083 | Wylie Road | WYLIE ROAD, HOO ST WERBURGH AT 30 KNIGHTS RD |
| 423 | 249000000072 | Hoo, Main Road | OUTSIDE NO. 93 MAIN ROAD |
| 424 | 2490101049 | Liberty Park | HOO RD, WAINSCOTT OPP LIBERTY PARK |
| 426 | 249000000063 | Chattenden Main Road | MAIN ROAD ADJ BROADWOOD ROAD CHATTENDEN |
| 429 | 249000000062 | Chattenden Main Road | MAIN ROAD ADJ CHATTENDEN LANE |
| 425 | 249000000081 | Fourwents Road | BELLS LANE / NR JUNCT FOURWENTS RD, HOO ST WERBURGH |
| 427 | 249000000151 | St Andrews Park | A228 FORMBY RD, HALLING, O/S ST ANDREWS PARK DEVELOPMENT |
| 428 | 249000000150 | St Andrews Park | A228 FORMBY RD, HALLING, OPP ST ANDREWS PARK DEVELOPMENT |

**Annex B**

**Measures to be maintained by Medway Council**

***This section may be varied using the Bespoke Variation Mechanism described in Section 5***

|  |
| --- |
| Measures |
| Parking and bus priority enforcement  Roadworks management  Shelter cleaning  Planning consultation  External funding bids  Funding of socially necessary services\*  Kickstart funding for service expansion\*  Subsidy for lower fare levels\*  \**subject to funding bids* |

**Parking and bus priority enforcement**

Bus Lane enforcement

* Chatham Waterfront Bus Station -Globe Lane/Waterfront Way, Chatham
* Riverside Bus Link, Canal Road Strood

Link to Medway Council’s Parking Enforcement Policy

<https://www.medway.gov.uk/downloads/file/5966/parking_enforcement_policy_-_april_2021>

**Zero tolerance parking enforcement**

In line with its priority to make it easier to travel around Medway, the council has a zero tolerance policy towards illegal parking on the main routes through the urban areas. This means that, on these routes, civil enforcement officers will issue an instant penalty charge notice to vehicles seen stopped on restrictions.

The council has set this enforcement in response to public demand to keep Medway moving. Illegally parked vehicles on main roads cause congestion that could easily be avoided if the owners simply used the car parks and parking bays. The council wants to tighten up on the main routes, not the residential areas where an observation time will still apply. There are 49 off-road car parks in Medway, providing 5,500 car parking spaces.

CEO’s to give 2 minutes observation period to vehicles parked on yellow lines in school areas during school peak times.

**Zero tolerance areas:**

This measure applies to all double and single yellow lines on the following streets:

|  |  |
| --- | --- |
| Rochester | Gillingham |
| High Street (including paved area) | Wood Street |
| City Way | Canterbury Street |
|  | Brompton Road |
| **Chatham** | Jeffrey Street |
|  | Green Street |
| Maidstone Road | Duncan Road |
| Best Street | Nelson Road |
| Brook | Britton Farm Street |
| Batchelor Street |  |
| Clover Street | **Strood** |
| Military Road |  |
| Railway Street | Commercial Road |
| Medway Street | Knight Road |
| Globe Lane | Priory Road |
| Dock Road | Cuxton Road |
| Luton Road |  |
| High Street (including paved area) | **Hoo** |
|  |  |
| **Rainham** | Main Street |
|  | Church Street |
| Station Road |  |
| High Street (A2) |  |

**Roadworks management**

Medway Council operates a Streetworks permitting scheme

<https://www.medway.gov.uk/downloads/file/3906/street_works_permit_scheme_2017>

**Cleaning of shelters**

|  |  |  |
| --- | --- | --- |
| Operation | Service level /  Target response time  (From report during working hours or discovery where applicable) | **Comment/Action** |

|  |  |  |
| --- | --- | --- |
| Scheduled Cleaning & Maintenance: |  |  |
| Bus Shelter Asset Clean | One clean for each bus shelter asset per three months (quarterly) for all bus shelters listed in Schedule 1  - or -  more frequently for those advertising assets where Contractor deems more frequent cleaning will benefit said shelter. | Routine cleaning in line with service requirements and Contractors proposed cleaning method. |
| Electrical Testing (as detailed below) including electrical safety check of circuits | Annual visual inspection (can be carried out at same time as asset clean). Full electrical test to be carried out 5 years since last test | Report to go the Council within one month of inspection or test |
| Offensive graffiti cleaning  &  Fly posters and other graffiti | 1 working day | Remove offensive graffiti or fly poster |

|  |  |  |
| --- | --- | --- |
| Ad-hoc Maintenance: |  |  |
| Emergency damage | Within 4 hours of notification | To attend site to determine what action or resource is required |
| Dangerous structure | Within 1 working day of notification | Rectify. |
| Removal of broken glass | Within 5 hours of notification | To be made safe within 5 hours |
| Glazing repairs | Within 2 working days of notification |  |
| Illumination fault | Within 4 working days of notification |  |
| Illumination fittings | Annually & as required |  |
| Structural safety | Annual test/inspection.  Plus a visual inspection to be carried out on every cleaning cycle. | Annual report to go to the Council within one month of completion of annual inspection. |
| Structure relocation | By agreement |  |
| Removal & alternate location | By agreement |  |
| Day-to-day maintenance of structure | 4 working days | Response time may increase if other organisations / resources required. |

**Chatham Waterfront Bus Station**

* Daily litter picking/bin changes
* Daily cleaning of glass and seating
* 4 times a day clean of public toilets
* Gutter cleaning daily
* 2 x yearly – full deep clean of bus station surfacing
* Renewal of lines and markings when required
* Highway repairs when required
* Lighting checked – yearly
* Lighting repairs- when required.

**Maintaining timetable information**

Medway Council will work with operators to provide roadside timetable displays. Operators providing commercial services should provide their own displays for use in infrastructure supplied by Medway Council.

Medway Council pays for and maintains Bus Stop infrastructure such as Bus Stop flags and timetable cases.

Operators providing commercial services who do not wish to provide their own displays will be charged for the service by Medway Council

Medway Council will make arrangements for wholly-tendered services.

**Planning consultation**

Medway Council has a bespoke planning officer that sits within the transport team who comments and advises from a transport perspective. Requests are made for funds, infrastructure, and conditions to support public transport usage where appropriate.

**External funding bids**

Medway Council will support any external funding bids by helping to prepare them, and work in partnership with local bus operators to obtain funding.

**Annex C**

**Obligations on Operators**

***This section may be varied using the Bespoke Variation Mechanism described in Section 5***

|  |  |
| --- | --- |
| Operational requirements | Route requirements |
| Vehicle enhancements  Participation in ticketing schemes  Open Data  Implement a Passenger Charter  Use of standard stop names | To be determined |

**Vehicle enhancements**

C1. Operators will work towards the minimum vehicle standards described in this Annex.

* Subject to funding, to upgrade vehicles to meet the equivalent of Euro VI emission standards. To replace Euro III and Euro IV vehicles as soon as practical, subject to funding.
* Subject to funding, audio-visual next stop announcements
* On board CCTV, ideally including forward-facing cameras

C2. Dates to implement these standards will be determined subsequently, using the Bespoke Variation Mechanism described in Section 5

**Participation in ticketing schemes**

C3. Operators will use ticket machines that can issue and read QR codes, in order to participate fully in the schemes listed in Annex D.

**Implement a Passenger Charter**

C4. Operators commit to develop and implement a Bus Passenger Charter, by a date to be determined subsequently, using the Bespoke Variation Mechanism described in Section 5

**Use of standard stop names and unique numbers**  
C5. When making registration changes, operators commit to use a common name for bus stops ensuring the NAPTAN database reflects that name and any naming conflict between the two is resolved. The same name should also be used in all public references to the stop, whether written or electronic.

C6. Operators commit to ensure that there is no duplicate numbering on any services that run in Medway.

**Tackling congestion**

C7. Operators will work with Medway Council to identify where congestion has a high impact on bus reliability and through use of data consider reciprocal network benefits which could be offered up if improvements were delivered. Where highway network changes are made that result in resource savings as a result of faster journey times, operators will reinvest some of the benefit in more frequent services, new or newer buses, or other improvements of mutually agreed value in conjunction with local network reviews

**Other measures**

|  |  |
| --- | --- |
| To ensure that appropriate and up to date live information feeds to BODS and other real time systems cover all local bus services | Ties in with 4.8 |
| To ensure that operators’ websites clearly and accurately include all operated timetables and provide a link and promotion to the KCC “one stop shop” site | Ties in with 4.8 |

|  |  |
| --- | --- |
| To ensure that all staff are fully trained in providing excellent customer service, and to operate services to high standards of service quality, commensurate with the quality of highway infrastructure in place to do so. |  |
| Through high levels of operational management (e.g. vehicle contingency, network planning, scheduling, roadworks planning etc) work to deliver the highest possible levels of reliability and operational standards. |  |
| To put passenger safety at the forefront of thinking with respect to operational / service management. |  |

**Annex D**

**Ticketing**

***This section may be varied using the Bespoke Variation Mechanism described in Section 5***

D1. The following tickets will be offered for sale and use on all local bus services:

Discovery Ticket

D2. Operators running local bus services (except routes running only on schooldays) will apply to the scheme promoter to be part of the PlusBus scheme for Medway. The area of validity is shown on the PlusBus website.

D3. Operators will use their best endeavours to develop an all-operator ticket for use in the Medway area at the earliest opportunity. As a minimum, the ticket should be available in day and weekly versions, and available as paper or app purchase. All tickets will be QR coded, and the codes will be shared, so that all operators can issue and read the ticket.

D4. The Medway ticket is deemed to be a multi-operator travelcard (MTC) and therefore meets the requirements of the Competition Act 1998 (Public Transport Ticketing Schemes Block Exemption) Order 2001 (as amended).

D5. The pricing mechanism for the Medway ticket will be determined by the Enhanced Partnership Management Board, having due regard to competition law.

**Annex E**

**Aspirational service enhancements and fare changes**

***This section may be varied using the Bespoke Variation Mechanism described in Section 5***

E1. The Enhanced Partnership Management Board will determine where fare changes and service enhancements should be implemented, with a view to achieving one or more of the following purposes:

* securing improvements in the quality of vehicles or facilities used for or in connection with the provision of local services;
* securing other improvements in local services of benefit to users of local services; and
* reducing or limiting traffic congestion, noise or air pollution.

**Appendix 1**

**Bus Service Improvement Plan targets**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Targets | 2018/19 | 2019/20 | Target for 2024/25 | Description of how each will be measured |
| Journey time | n/a | n/a | 80% | Data from ABOD  % of journeys on time at timing points  Data from Sept 2021  All services – 70.4%  101- Gillingham- Maidstone-69.6%  132- Chatham- Hempstead- 68.4%  140- Strood- Chatham- 71.9%  145- Rochester- Chatham- 76.2%  166- Chatham- Lordswood- 70.7%  182- Twydall- Chatham- 65.1% |
| Reliability | n/a | n/a | 98% | Data from ABOD  Number of journeys run |
| Passenger numbers | 8,060,018 | 8,022,306 | 8,000,000  Pre covid figure | Data from operators |
| Average passenger satisfaction | 57% | 58% | 65% | NHT Survey (see below) – PTIB06 – measure of satisfaction with the local bus service overall. |

*Passenger numbers*

No. of passengers (Medway area)

No. of passengers boarding at Chatham bus station

Percentage of shoppers travelling by bus to Chatham town centre

*Reliability*

Percentage of journeys operated

Percentage of journeys tracking

Percentage of journeys on time

Percentage of journeys late

Percentage of journeys early

*Euro engine standard*

Increase proportion of Euro V, and subsequent (or equivalent) buses in fleet.

*Roadworks on network*

No. of planned roadworks notified to bus operators

No. of planned roadworks not notified to bus operators

No. of emergency roadworks affecting bus operators

*Cleanliness and information*

Percentage of shelters cleaned (or number and target)

Percentage of Real Time Information displays working

OR %age of stops with information

**Appendix 2**

**Glossary and Definitions**

**Automatic Vehicle Location (AVL)** – means for automatically determining and transmitting the geographic location of a vehicle, allowing it to be tracked in real time.

**Bespoke Variation –** a means to vary the requirements of the Enhanced Partnership Scheme, described in Section 5, without invoking the full requirements of Section 138 of the Transport Act 2000.

**Bus Gate** – short stretch of road carriageway that is restricted to use by buses and (where specified) taxis and other authorised vehicles as indicated on appropriate signage on the approach.

**Bus Lane** – signposted lane, designated for use by registered local bus services and (where specified) taxis and other authorised vehicles, at the times also indicated by signage.

**Bus Lane Enforcement** – action taken to ensure that bus lanes and bus gates are used only by authorised vehicles. This is often carried out by using cameras to record unauthorised use, with the issue of civil penalties to offenders under section 144 of the Transport Act 2000.

**Bus Service Improvement Plan (BSIP)** – a document containing proposals to improve bus services, available to download at www.medway.gov.uk/bsip

**CCTV** – closed circuit television system, whereby static or mobile cameras are used to record offences or for surveillance and safety and security purposes.

**CVRAS** – Clean Vehicle Retrofit Accreditation Scheme (CVRAS), a certification scheme for manufacturers of retrofit emissions reduction technology that will enable older vehicles to meet a higher standard of engine emissions.

**Enhanced Partnership Management** **Board –** the committee of operators and LTAs responsible for managing the Enhanced Partnership.

**Enforcement Camera** – roadside camera that records and produces suitable evidence of unauthorised use of bus lanes or bus gates for the Local Highway Authority to issue civil penalties under section 144 of the Transport Act 2000.

**EP Scheme Area** – area to which this EP Scheme document applies.

**Euro III/IV/V/VI** – a measure of engine exhaust standard.

**Euro VI equivalent standards** – Euro VI diesel bus or a bus with CVRAS approved technologies retrofitted to a diesel bus to reduce NOx and PM emissions and achieve Euro VI equivalent standards

**Facilities** – physical assets that are provided at specific locations along particular routes (or parts of routes) within the EP scheme area or new and improved bus priority measures. This is deemed for such purposes of section 138D(1) of the Transport Act 2000.

**Measures** – improvements with the aim of:

* Increasing the use of local bus service serving the routes to which the measures relate or ending or reducing a decline in their use; or
* Improving the quality of local bus service.

**Local Authorities** – prescribed under section 23 of the Local Government Act 2003.

**Local Highway Authority** – Local Authority with responsibility for the maintenance of highway infrastructure in its area (in this Enhanced Partnership, Medway Council).

**Local Transport Authority** **(LTA)** – Local Authority with responsibility for transport matters in its area (in this Enhanced Partnership, Medway Council).

**Medway Enhanced Partnership Plan** – document made pursuant to section 138A of the Transport Act 2000 and which is required to be in place for an EP Scheme to be made.

**Multi-Operator Capping** – common fares and ticketing product, applied across multiple bus operators, that will cap a user’s travel cost according to the lowest price available for the journey or journeys made.

**Multi-Operator Ticketing** – common fares and ticketing product applied and accepted by multiple operators.

**Real Time Information** – using technology to track the location of buses in real time. Information is transmitted to bus stops or devices to indicate to passengers the predicted arrival time at a particular point.

**Registered Local Bus Service** – as set out in Section 2 of the Transport Act 1985.

**TRO** – Traffic Regulation Order, made under the Road Traffic Regulation Act 1984 or any other enactment regulating the use of roads or other places.

**Zero Emission Vehicle** – vehicle that emits no pollutants at its tailpipe.