**Medway Council Housing Services**

**Good Neighbour Agreement**

Medway Council Housing Services believes that everyone should be able to live in their own home without disturbance or undue disruption from others. We expect you, as a tenant, to keep to the terms of your tenancy agreement. You must ensure that you, anyone residing with you, your visitors, or pets, do not act in a way that is likely to annoy or disturb your neighbours.

This agreement outlines your responsibilities as a tenant and advises of the expected conduct. This is not a legally binding document. Any serious incidents will be dealt with under the terms of your tenancy agreement.

**We ask that you:**

* Be aware that sound travels, do not make loud, persistent noise particularly in the evening or early morning (such as playing loud music or using power tools)
* Be responsible for the behaviour of your children and ensure they are not causing a nuisance to neighbours.
* Where you have permission to keep pets, ensure that they are always kept under control. Dogs should be on a lead and not allowed to foul in common areas or on other people’s property. You must ensure that you clean up after your dog.
* Be responsible for the behaviour of anyone visiting your home, including their children.
* Do not cause any vandalism to your home or the surrounding area and do not allow visitors to do so.
* Report any acts of vandalism to Housing Services and the police at the earliest opportunity.
* Treat all neighbours in a respectful manner.
* Arrange to have old furniture and appliances removed as soon as possible, so not to store items in communal areas, gardens or leave it on green areas.
* Do not store any items such as prams and bikes in the communal stairwell.
* Do not store flammable liquids such as petrol and paraffin in or around your home or shed.
* If you have a garden, ensure it is maintained on a regular basis.
* If you have a shared drying area, ensure that others have equal access to this or look at a possible rota that works for everyone.
* Ensure you park considerably and do not block designated spaces or car ports.
* Ensure that you, your children, or any visitors do not leave litter in play areas or communal areas.

**Breaches of conduct**

Being a good neighbour is about being considerate of other people and respecting different lifestyles and cultures. We aim to resolve any neighbour disputes amicably as many arise from simple misunderstandings. However, if behaviour is deemed unreasonable and it continues Medway Council Housing Services may consider enforcement action to prevent further occurrences of the unreasonable behaviour. This can include actions listed in the Tenants Handbook.