

Regeneration, Culture and Environment Overview and Scrutiny Committee

BRIEFING NOTE – No. 5/24

Date: 23/09/2024

Briefing paper to: All Members of the Regeneration, Culture and Environment
Overview & Scrutiny Committee

Purpose:

It was recognised at Overview and Scrutiny committee on 23/01/2024 that Medway’s traditional collection methodology of completing Christmas waste collections over a 2-week period contributed towards the Veolia transfer station issues. This briefing note is written to update members on the Christmas operating plan for 2024/25.

In partnership with the Portfolio Holder for Climate Change and Strategic Regeneration and waste contracting partners we have reviewed the operating plan for 2024/25 and have opted to collect waste 2 business days late as detailed in the table below.

Christmas 2024/25

	Day	Date	Notes	
	Thursday	19/12/2024		Regular Thursday
	Friday	20/12/2024		Regular Friday*
	Saturday	21/12/2024		No collections
	Sunday	22/12/2024		No collections
wk 1	Monday	23/12/2024		Regular Monday
	Tuesday	24/12/2024		Regular Tuesday
	Wednesday	25/12/2024	Christmas day	Bank holiday
	Thursday	26/12/2024	Boxing day	Bank holiday
	Friday	27/12/2024	Ex gratia day	Regular Wednesday
	Saturday	28/12/2024		Regular Thursday
	Sunday	29/12/2024		No collections
wk 2	Monday	30/12/2024		Regular Friday
	Tuesday	31/12/2024		Regular Monday
	Wednesday	01/01/2025	New years day	Bank holiday
	Thursday	02/01/2025		Regular Tuesday
	Friday	03/01/2025		Regular Wednesday

	Day	Date	Notes	
	Saturday	04/01/2025		Regular Thursday
	Sunday	05/01/2025		No collections
wk 3	Monday	06/01/2025		Regular Friday
	Tuesday	07/01/2025		Regular Monday
	Wednesday	08/01/2025		Regular Tuesday
	Thursday	09/01/2025		Regular Wednesday
	Friday	10/01/2025		Regular Thursday
	Saturday	11/01/2025		Regular Friday
	Sunday	12/01/2025		No collections
wk 4	Monday	13/01/2025		Back to normal* ¹
	Tuesday	14/01/2025		Back to normal
	Wednesday	15/01/2025		Back to normal
	Thursday	16/01/2025		Back to normal
	Friday	17/01/2025		Back to normal
	Saturday	18/01/2025		Back to normal
	Sunday	19/01/2025		Back to normal

*Last day of organics and bulky waste collection

*¹Organics and bulky waste commence

As with previous years we will be suspending garden and food waste collections and bulky waste collections for the duration of the Christmas clean up and deploy these crews to support with increased waste volumes.

There are several advantages to transitioning to a two-business day delayed model, including:

- The delay in our residents' waste collections will now only be two business days, a significant improvement from the previous wait time of two weeks in some areas.
- Smaller volumes of waste are delivered to the transfer station at a slower pace rather than in larger volumes at a fast pace. This significantly reduces the risk of the transfer station exceeding capacity.
- This message is designed to be more comprehensible for our residents.

As with previous years, the Waste team are designing a comprehensive communications campaign to go live in late November and working closely with our waste contract partners to support service delivery.

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