Pattens Lane, Rochester, Bus Stop and Pedestrian Crossing Improvement Roadworks





**Where will the works take place?**

Pattens Lane in Rochester.

**What are we planning to do?**

Medway Council and our Term Contractor, Volker Highways, are planning to undertake improvement works at bus stops on Pattens Lane. The works include the construction of new raised kerb bus boarders, footway resurfacing and laying of bus stop clearway markings.

As part of the works being undertaken, uncontrolled pedestrian crossing points at Beresford Avenue, Huntsmans Close, Radleigh Gardens, Ewart Road, Redland Shaw, Horsted Avenue and Wilson Avenue will be resurfaced and tactile paving added. A new uncontrolled pedestrian crossing point is also to be added north of Beresford Avenue for an existing school crossing patrol.

**When will the work start and how long will it take?**

The works are programmed to start on 28 April 2025 for a period of approximately four weeks. However, this could be subject to change due to unforeseen circumstances. The Contractor may need to return to site at a later date should there be adverse weather, or other unforeseen circumstances.

**Why do we want to do this work?**

To improve accessibility at bus stops and crossing points.

**How will we carry out the work and how will it affect you?**

The works are planned to be undertaken Monday to Saturday, from 7am to 7pm.

In order to undertake the works safely for residents and our workforce it may be necessary to temporarily close footways and restrict parking near to the works. Pedestrians will be signed to use the opposite footway if footways are closed. Bus stops will be temporarily closed at locations where works are taking place. Notices will be placed at bus stops in advance, advising of the works and nearest stops in use.

As far as practically possible disruptions will be kept to a minimum and the council apologises for any inconvenience these works may cause.

Please respect our workers space and safety by driving carefully and slowly through the roadworks. Feedback from our workers shows that too many drivers go too fast through roadworks. Everyone is entitled to a safe workplace. Our men and women work next to moving traffic and risk injury every day.

**How to contact us?**

If you have any problems or queries with the above please speak to our workforce on site or call our Customer and Business Support on 01634 333333 (Monday to Friday from 9am-5pm). If you wish to contact the Council through the Minicom (text) facility please ring 01634 331300.

**WARNING – Beware Bogus Callers**

Medway Council Highways do not allow works to be carried out on private properties. If anyone says they are working for our specialist contractors or us and offer to carry out any work for cash, they should be treated with caution. We advise you to contact **Action Fraud on 0300 123 2040** or alternatively through their website **actionfraud**.**police**.**uk**