

# Luton Road Chatham Phase 2 Road Safety Scheme

Volker Highways

**Where will the works take place?**

Luton Road, Chatham, between the junction with the A2 Chatham Hill and Castle Road.

**What are we planning to do?**

Medway Council and our Term Contractor, Volker Highways, are planning to undertake highway improvement works at Luton Road as part of the road safety scheme.

The works involve the construction of traffic calming measures in the section of Luton Road between the A2 Chatham Hill and Castle Road. Including raised tables with uncontrolled crossing points at the junctions of Bank Street and Short Street, and a raised table at the existing zebra crossing. Existing junction buildouts will be extended to provide areas for soft landscaping and tree planting. Speed cushions are to be installed at the western and eastern ends of the scheme, and between the zebra crossing raised table and the raised table at Short Street. The existing pedestrian island near Short Street is to be removed which will provide additional on-street parking bays. Loading bays are also to be introduced, near Bank Street and the zebra crossing.

The works also include road resurfacing between A2 Chatham Hill and Short Street. Localised footway resurfacing will be undertaken at locations where raised tables are to be constructed. Existing street furniture will be de-cluttered, with the number of bollards and pedestrian guardrail reduced. Any remaining bollards or guardrail will be replaced with a decorative type used at the eastern end of Luton Road as part of the Phase 1 scheme. Soft landscaping areas with space for trees will also be provided.

**When will the work start and how long will it take?**

The works are programmed to start on Monday 9 June 2025 for a period of approximately 12 weeks. However, this could be subject to change due to unforeseen circumstances. The Contractor may need to return to site at a later date should there be adverse weather, or other unforeseen circumstances.

**Why do we want to do this work?**

These works are part of the wider road safety scheme for casualty reduction and other highway improvements, details of which were shared in November 2024.

**How will we carry out the work and how will it affect you?**

Generally, the works are planned to be undertaken Monday to Saturday between 7am and 7pm.

In order to undertake some elements of the works safely, for the public and our workforce, it will be necessary to use temporary traffic lights. The temporary traffic lights will only be in place when works are being undertaken, unless there are any unforeseen issues or safety related reasons that require the lights to remain in place.

It will also be necessary for safety reasons to close Bank Street, Short Street and Luton Road during the course of the works. Dates and times of the planned road closures will be notified separately on Medway Council’s website and on signs displayed on site. It is anticipated that Luton Road will only be closed at weekends to reduce disruption.

A signed diversion will be in place whenever the roads are closed and vehicle lifting equipment may be used to ensure the road space is available.

The works and road closures have been organised to maintain vehicle access as much as practically possible. Luton Road will only be physically closed where works are being undertaken.

Vehicle access for residents and businesses on Luton Road between A2 Chatham Hill and Castle Road will be available from one side of the closure or the other depending on the location of the works being undertaken. With works to be undertaken between A2 Chatham Hill and Castle Road, the location of the physical closure will change as works progress.

Vehicle access for residents and businesses on Bank Street will be via Newham Street, and for Short Street will be via Henry Street with temporary access made available at the southwestern end of Short Street.

There will be traffic management operatives at the closure points, who can be spoken to if you have any concerns or for details of how to access your property.

Pedestrian access will be maintained during the works, but there may be times when works operations such as footway resurfacing could prevent access for a short period. If you require access to your property whilst we are undertaking the work, please ask the contractors on site for assistance.

On street parking will be suspended and bus stops will be temporarily closed at locations where the works take place. Bus services will be diverted for the duration of the closure of Luton Road, buses will not be able to pick up or drop off passengers between the A2 Chatham Hill and Castle Road in either direction, details of which will be notified separately on Medway Council’s website and on signs displayed on site. Notices will also be placed at bus stops in advance, advising of the works and nearest stops in use.

Excavation and resurfacing works are by their nature noisy and it would be expected that higher levels of noise will be experienced during the works. Every effort will be made to keep the disturbance and site noise to a minimum but we do appreciate the inconvenience that this noise may cause.

As far as practically possible disruptions will be kept to a minimum and the council apologises for any inconvenience these works may cause.

Please respect our workers space and safety by driving carefully and slowly through the roadworks. Feedback from our workers shows that too many drivers go too fast through roadworks. Everyone is entitled to a safe workplace. Our men and women work next to moving traffic and risk injury every day.

**How to contact us?**

If you have any problems or queries with the above please speak to our workforce on site or call our Customer and Business Support on 01634 333333 (Monday to Friday from 9am-5pm). If you wish to contact the Council through the Minicom (text) facility please ring 01634 331300.

**WARNING – Beware Bogus Callers**

Medway Council Highways do not allow works to be carried out on private properties. If anyone says they are working for our specialist contractors or us and offer to carry out any work for cash, they should be treated with caution. We advise you to contact **Action Fraud on 0300 123 2040** or alternatively through their website **actionfraud**.**police**.**uk**