Bus Service Operator Grant 2024/25

SECTION A: BACKGROUND AND CONTACTS

Q1. What is your local transport authority name?

Medway Council

Q2. Name of the reporting officer:

Rob Carmen

Q3. Contact phone number of the reporting officer: *

01634331254

Q4. Email address of the reporting officer: *

rob.carmen@medway.gov.uk

SECTION B: TENDERED BUS NETWORK

Q5. What have you used the BSOG funds for? Please exclude any other funding provided through the local authority.

If there has been no spend on a particular element, please enter 0.

	£
A. Maintaining current tendered services	£172,154
B. Increasing level of tendered services	0
C. Investing in alternative services (e.g. community transport, taxi buses)	0
D. Investing in supporting bus infrastructure provision	0
E. Other - Bus	0
F. Non Bus	0
Total	
Please enter total	£172,154

Q6. If you provided an amount for A, B or C in Q5, did you place specific requirements on operators as a condition of payment (for example, setting a minimum standard of emissions requirement which needed to be met)?

No

Q8. Please provide details of which parts of your existing bus service you would not be able to deliver without the financial assistance from BSOG.

If you did not spend any of your BSOG on maintaining current tendered services, please enter N/A. *

The BSOG amount is used to support existing supported socially necessary bus services, alongside internal revenue and S106 contributions. Any reduction in funding would likely mean a reduction in bus service. Also use BSIP funding to bolster servcies.

Q10. Please provide an estimate of the number of tendered routes supported by BSOG in your LA.

33

Q11. In addition to BSOG did your transport authority spend other financial resources on supporting bus services?

Yes

If yes, please state the amount spent:
2,116,258.60

Q12. If you answered yes to question 11, please explain how money over and above BSOG was spent.

If there has been no spend on a particular element, please enter 0.

	£
A. Maintaining current tendered services	£1,399,231
B. Increasing level of tendered services	£412,847
C. Investing in alternative services (e.g. community transport, taxi buses)	0
D. Community transport run under a section 19 permit	0
E. Network redesign/reconfiguration	0
F. Bus stops/shelters	£88,269
G. Bus lanes	0
H. Real time journey information	0
I. Other	£40,524
Total:	
Please enter total here:	£168,608

If you selected 'Other' , please give details:
Publicity, and Free bus weekend, and Summer holiday promotions

Q13. Did you spend all of your allocated BSOG 2024/25 grant? *

Yes

Section C: Additional Survey Questions

Q14. Do you measure outcomes that have resulted from your use of BSOG?
No

Q16. How have you ensured value for money in the use of BSOG funding? (Competitive tendering, performance-based contracts, partnership arrangements etc.)
Part of tendering arrangements, and monitoring via EP.

Q17. How have local bus operators been involved in decisions about the use of BSOG funding in your area?
Regular consultation

Q18. How does your use of BSOG align with your Local Transport Plan objectives or Bus Service Improvement Plan (BSIP; if in reception of BSIP)?
To maintain and improve frequencies on service to increase patronage.

Q19. Are there any specific barriers preventing you from using BSOG more effectively or innovatively?
No

Q20. Has BSOG funding helped you support services that benefit areas with high levels of deprivation or poor public transport accessibility?
Yes