

Regeneration, Culture and Environment Overview and Scrutiny Committee

BRIEFING NOTE – No. 02/17

Date: 16 January 2017

Briefing paper to: All Members of the Regeneration, Culture and Environment
Overview & Scrutiny Committee

Purpose:

To inform Members of the proposed methods to consult on the 'Shop Mobility Service'

At Regeneration, Culture and Environment Overview and Scrutiny Committee on 8 November 2016, Members requested that officers liaise with Members of the Committee on the Shop Mobility Service consultation plan before it commenced.

The Council plans to complete a consultation period for 12 weeks on the Shop Mobility Service commencing 30 January 2017 at 10.00am and ending on 24 April 2017 at 10.00am.

The following methods will be used:

- A paper survey will be sent to the 147 customers of the shop mobility service
- A paper survey will be sent to all Members of the Physical Disability Partnership Board, Chaired by Tracey Crouch MP
- Paper surveys will be available in the 'Shop Mobility Shop' in the Pentagon Centre, Chatham and Sunlight Café Gillingham
- Electronic Surveys will be available via the Council's Website on the carousel

The lead petitioner and the owner of the Mobility Shop have been contacted regarding this approach and their feedback has been incorporated into the Council's proposed consultation method as set out above.

So as not to delay the consultation this briefing note has been prepared to seek Members' feedback on the Council's proposed approach to this consultation. Please can Members provide any feedback to Rubena Hafizi, Parking Manager by 25 January 2017.

Once the consultation process has ended, officers will report back to the Regeneration, Culture and Environment Overview and Scrutiny Committee at a date to be determined on their findings.

Lead officer: Ruth Du-Lieu

Assistant Director, Front Line Services

Tel. No: 01634 331113 Email: ruth.dulieu@medway.gov.uk